

Exigo H400 User Manual

Veterinary Hematology Analyzer



exigo

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SECTION 1. INTRODUCTION

This user manual contains instructions for the operation of the Exigo H400 system for the factory setting animal profiles: Dog, Cat, Horse, Rabbit, Goat, Cattle, Ferret, Sheep, Pig, Mouse, Rat and New World Camel. Dog, Cat and Horse profiles allow for a 4-part WBC differential. See Section 7 for further information regarding addition of new profile or activating/deactivating a profile. Please read this guide for the correct safety, installation, and operation instructions before using the analyzer.

Exigo H400 System

Product Code	Product Name
1420001	Exigo H400

Current Software Version:

Software version 2.2

Contact Details

Manufacturer:

Boule Medical AB

Domnarvsgatan 4

SE-163 53 Spånga, Sweden

Websites:

www.boule.com

www.exigo-vet.com

Distributor and Technical Support:

Please contact Boule for information.

Analyzer Overview



Figure 1: Analyzer front view

Part	Description/Function
1 Display	TFT-LCD Touch screen which displays patient and QC data, allows operator to enter setup and testing instructions, and prompts operator on next step. See section 7 for menu structure.
2 Blood tube mixer	Uniformly mixes samples before analysis.
3 Whole blood sample probe	Aspirates whole blood for analysis (Open Tube).
4 Start Plate, Open Tube	Plate pressed to begin Open Tube aspiration.
5 Wash cup	Reservoir where fluid is removed after sample probe is washed.
6 MPA	Micro Pipette Adapter enables analysis using 20 μ L of blood.
7 USB port	Connects analyzer to USB devices.

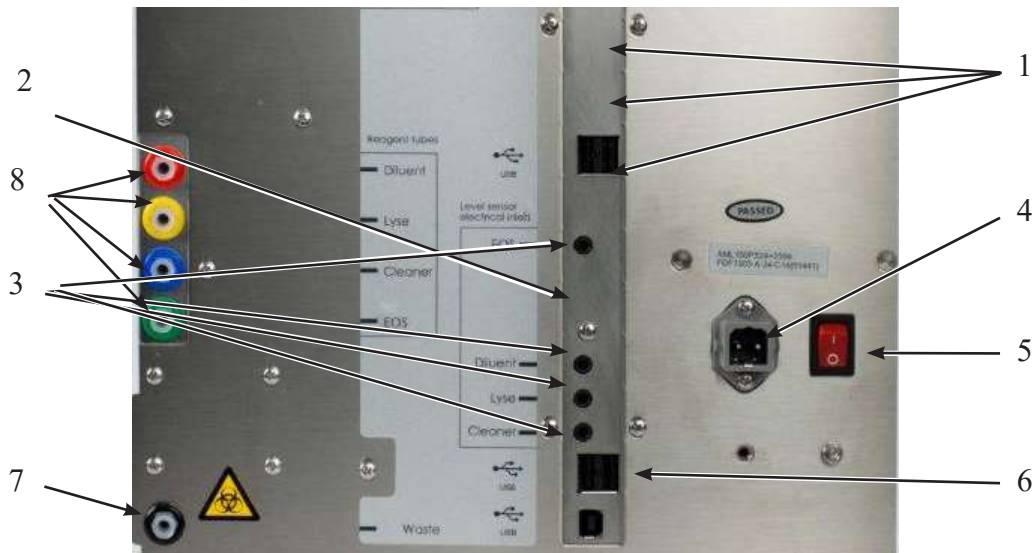


Figure 2: Analyzer cable and interface connections

Part	Description/Function
1	USB host ports Connects analyzer to USB devices.
2	USB device port Connects analyzer to USB host.
3	Electronic sensors Connects Reagent level sensors to analyzer.
4	Power supply port Connects Main power outlet to analyzer.
5	Power switch Switches power On and Off.
6	LAN port Connects analyzer directly to a computer.
7	Waste tube connection Connects Waste tube to analyzer.
8	Reagent tube connections Connects Lyse (yellow), Cleaner (blue), EOS reagent (green) and Diluent (red) to analyzer



Figure 3: Barcode reader/RFID reader

Part	Description/Function
1	Barcode Reader Enables operator to quickly enter patient, sample and control identifications.
2	RFID Reader Enables operator to quickly enter reagent RFID tags

Consumable Overview

Reagents



Figure 4: Reagents

Part	Description/Function
1 Diluent	Isotonic diluting solution.
2 Lyse	Lytic solution.
3 Cleaner	Enzymatic Cleaner
4 EOS	EOS Reagent

QC Material

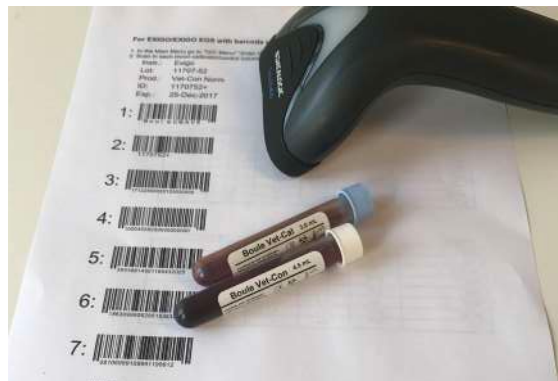


Figure 5: QC Material

Part	Description/Function
1 Boule Control	QC material to verify analyzer operation.
2 Boule Calibrator	QC material to calibrate analyzer.

Reagent Consumption Specifications

- Diluent Consumption: ≤ 25 mL per analysis cycle (with both EOS and non-EOS incubation enabled). ≤ 55 mL per analysis cycle with Exigo EOS incubation enabled.
- Lyse Consumption: ≤ 5.2 mL per analysis cycle.
- EOS Consumption: ≤ 4.0 mL per analysis cycle.
- Cleaner Consumption: ≤ 35 mL during standby and power off cycles.

For additional information regarding the consumption of cleaning solutions please refer to the Boule Cleaning Kit instruction. (Supplied with the Boule Cleaning Kit).

Regulatory Requirements

The Exigo H400 system fulfills the following International standards and regulations:

- SS-EN ISO 18113-3:2011
- EN 61326-1 (2013) (EMC 2014/30/EU)
- 2012/19/EU WEEE
- IEC 61010-1:2001
- UL 61010-1:2004 and CAN/CSA-C22.2 No. 61010-1:2004
- IEC 61010-2-081:2001 + A1:2003
- IEC 61010-2-101:2002
- 2011/65/EU RoHS-directive

Specifications

Physical	
Size (Instrument version without sampler)	HWD $\leq 395 \times 295 \times 475$ mm
Weight (Instrument)	≤ 18 kg
Display	Depth: True color (24-bit); Resolution: 800×480 pixels
Keyboard	Virtual incorporated keyboard
Communication interface ports	1 USB device/4 USB host/1 LAN port
Barcode reader input	Yes (via USB)
RFID reader input	Yes (via USB)
Operating Environment	
Temperature	18–32 °C
Humidity	10%–90%

1. Introduction

Specifications

Electrical	
Main Voltage	100–240 V
Frequency	50–60 Hz
Noise level	≤ 67 dB(A)
Maximum power consumptions	Running: average 25W, peak 30W Ready: 15W Standby: 10W
Measuring principles	
MCV, MPV, RBC, WBC, and PLT	Impedance
HGB	Photometric
Floating RBC/PLT discriminator	Yes (position printed)
Programmable WBC discriminator	Yes
Mathematical 3-part diff. WBC	Yes
EOS	Impedance
Parameters Reported	19 parameters: WBC, LYM, LYM%, MON, MON%, GRA/NEU*, GRA/NEU%*, EOS, EOS%, HGB, MCH, MCHC, RBC, MCV, HCT, RDW%, RDW, PLT, MPV *If EOS parameter is activated, NEU and EOS will be displayed instead of GRA.
Performance	
Sample volume (Open Tube)	≤ 125 µL
Sample volume (Micro Pipette Adapter)	20 µL
Number of Samples per hour (Open Tube, Whole Blood)	≥ 50 samples (3-part)
Analysis time (Open Tube, Whole Blood)	~ 1 minute
Analysis time including EOS (Open Tube, Whole Blood)	~ 4 minutes
Built-in test / adjustment programs	Yes
QC capabilities	Mean, SD, CV, Levey-Jennings
System Information Indicators on parameter abnormalities	Yes
Memory capacity	
≤ 50,000 samples	
Reagent Shelf Life	
36 months, 24 months for EOS lyse	

Performance

Parameter	Correlation (r)	Carry-over (%)	Reproducibility (CV%)
RBC	1.00	≤ 2	0.8
MCV	0.94	N/A	0.3
HGB	1.00	≤ 1	0.9
PLT	0.98	≤ 2	4.6
WBC	0.99	≤ 1	3.5

Correlation

Correlation is performed using a reference analyzer compared with the Exigo H400 system run in open tube mode with Dog profile.

Carry-over

Based on CLSI Standard H26-A2, using dog venous whole blood in open tube mode.

Reproducibility

Measured as an average of 10 measurements each on 9 different dog venous blood in K2-EDTA collected normal samples, on 3 instruments, in open tube mode.

Parameter Ranges

Parameter	Displayed Range
RBC	0.00–24.99 × 10 ¹² /L
MCV	15.0–250.0 fL
HGB	0.0–35.0 g/dL
PLT	0–5000 × 10 ⁹ /L
WBC	0.00–150.0 × 10 ⁹ /L

Displayed Range

Total range in which results are reported, also outside of linearity range.

Safety Instructions

Boule incorporates safety features within the analyzer in order to protect the operator from injury, the analyzer from damage and the test results from inaccuracies.

Intended Use

The Exigo H400 system is an automated hematology analyzer for in vitro diagnostic use under laboratory conditions. The Exigo H400 is used for enumeration of white blood cells (WBC); the absolute number and percentage concentration for granulocytes/neutrophils (GRA/NEU), lymphocytes (LYM), monocytes (MON); eosinophils (EOS); red blood cells (RBC); hemoglobin (HGB); mean cell volume of red cells (MCV); hematocrit (HCT); mean cell hemoglobin (MCH); mean cell hemoglobin concentration (MCHC); red cell distribution relative and absolute widths (RDW%, RDWa); platelets (PLT); and mean platelet volume (MPV) in K2EDTA and K3EDTA anti-coagulated veterinary blood samples.

Operator Requirements

- Operator must have basic laboratory skills and be aware of good laboratory practice.
- Read user manual prior to use.

Analyzer Restrictions

- Do not use the analyzer outdoors.
- Do not modify the analyzer.
- Do not remove the cover. (Authorized personnel only)
- Do not use the analyzer for other purposes than described in this manual or by Boule technical bulletin covering an application.
- Do not spill liquids on the analyzer in such a way that it can leak through the analyzer casing.
- Do not drop or place objects on the analyzer.
- Do not use this device in close proximity to sources of strong electromagnetic radiation (e.g. unshielded intentional RF sources), as these can interfere with the proper operation.
- Do not use power supply other than supplied by Boule.

Limitations

- Boule products do NOT make diagnoses on patients. Boule intends its diagnostic products (systems, software and hardware) to be used to collect data reflecting the patient's hematological status. This data, in conjunction with other diagnostic information and the evaluation of the patient's condition, can be used by a trained clinician to establish a patient's diagnosis and to define clinical treatment.

Reagent Precautions

- If a reagent comes in contact with eyes, rinse with running water for several minutes. If symptoms occur seek medical attention.
- If the reagent comes into contact with skin, wash affected area with water.
- If swallowed, rinse out mouth. If persistent symptoms occur seek medical attention.

- SDS are available for all reagents.

Biohazards

- As there are no assurances of the absence of HIV, Hepatitis B or C viruses or other infectious agents in veterinary blood samples, controls, calibrators and waste these products should be handled as potentially biohazardous.
- Handle any exposure according to established laboratory protocol regulations.
- The instructions for analyzer decontamination and disposal can be found on the Exigo home page, www.exigo-vet.com under Support.

Emergency Procedure

If there are any obvious signs of malfunction such as smoke or liquid leaking out of the analyzer proceed as follows:

- **Disconnect the main power supply immediately by pulling out the power cord from the main supply outlet and contact your authorized distributor.**

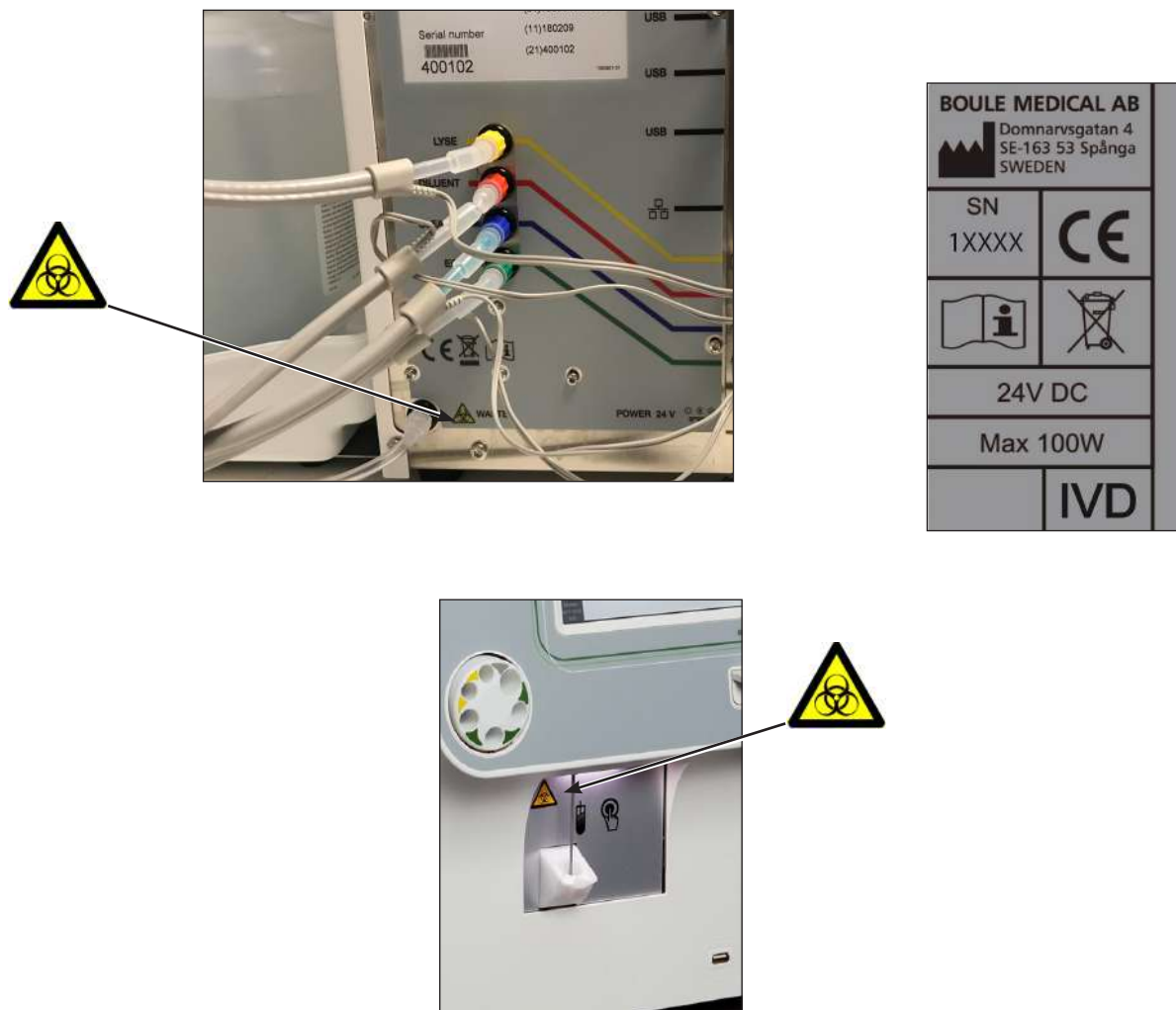


Figure 6: Signs on Equipment

Signs on Equipment and Consumables

Signs placed on the instrument define areas that need special attention or areas that contain danger. See figures 6 and 7.













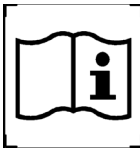







			
Batch code	Serial number	Catalogue number	Manufacturer
			
Authorized Representative in the European Community	Biological Risk	Fragile, handle with care	Use by
			
Radio-frequency identification	Lower limit of temperature	Upper limit of temperature	Temperature limitation
			
Consult instructions for use	Control	Normal control, 16 parameters	Calibrator
			
Content	Recycling	WEEE	Warning or Caution

Figure 7: IVD Symbol Table

Warranty Limitations

- Service must be performed by Boule authorized service personnel.
- Use only Boule authorized reagents, controls, and calibrators. If these products are substituted it may void the warranty.
- Operators and laboratory supervisors are responsible that Boule products are operated and maintained according to the procedures described in manuals and control inserts.
- Each Exigo H400 system is tested using recommended reagents, controls, calibrators and cleaners. All performance claims are generated as part of this complete system.

SECTION 2. INSTALLATION AND REAGENT SETUP

Unpack and Check Components



Figure 8: Analyzer packaging components

Please open the analyzer box and check all the components against those in *figure 8*.

- Should any of these components be missing or if packaging is damaged please contact your local distributor.
- The analyzer is packed in a specifically designed protective box, please save this original packaging.

Analyzer Placement and Environment

The analyzer should be placed in a laboratory environment according to the guidelines below:

- Place the analyzer on a clean horizontal surface.
- Avoid direct exposure to sunlight.
- Make sure the analyzer has access to proper ventilation: 5 cm of free space above it and 10 cm of free space behind it.
- Indoor Use with grounded mains supply
- Evaluate the electromagnetic environment prior to installation.
- Temperature: 18 – 32 °C
- Humidity: 10% – 90%

Installation Checklist and Menu

Follow the quick Installation Checklist and Installation Menu step by step for best installation results.

Installation Checklist

- Complete Unpack and Check Components / Analyzer Placement and Environment instructions.
- Connect power adapter to the power supply port on the back of the analyzer, but do not plug in power cord yet.
- Connect the RFID reader to one of the USB host ports on the back of the analyzer.
- Connect the printer to either the USB host port or USB device port (depending on printer type) on the back of the analyzer (if applicable).
- Connect the analyzer to computer system using either one of the USB host ports or USB device port (depending on computer connection type) on the back of the analyzer (if applicable).
- Install the reagent bottle tray. Remove foam from tray.
- Connect the waste tube to the analyzer and plumb to waste container or drain.
- Connect the Lyse reagent tube assembly (yellow) and electronic sensor to the analyzer.
- Connect the Diluent reagent tube assembly (red) and electronic sensor to the analyzer.
- Connect the Cleaner reagent tube assembly (blue) and electronic sensor to the analyzer.
- Connect the EOS reagent tube assembly (green) and electronic sensor to the analyzer.
- Plug one end of the power cord to the power adapter and the other to a surge protected power outlet, then turn power switch to ON position.
- After system initialization, follow Installation Menu instructions below.

Post-Installation Recommendations

- After initial setup, it is recommended to print all analyzer settings and keep for personal records. Select **System Info** from Main Menu and then **Print All Settings**.
- Sample analysis modes (Open Tube and MPA) are factory calibrated. However, calibration should always be checked upon installation. See *section 5* for more details.

2. Installation and Reagent Setup

Installation Checklist and Menu

After completing the following eight Installation Menu steps, the system will be ready for the first sample analysis.

► Installation Menu

1 Set Language

Choose language and press **Save**.

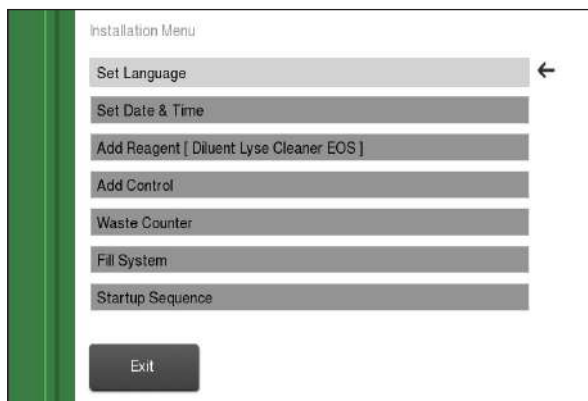


Figure 9: Installation menu



Figure 10: Language menu

2 Set Time

In this menu 4 different options are available:

- Select either **12h** or **24h**.
- To change the time select the hour or minute box and use the **+** or **-** signs to change.
- To change the divider select the divider box and use the **+** or **-** signs to change.
- Select the time zone box and click in the circle next to the correct time zone and then press **Save**.

3 Set Date

In this menu 3 different options are available:

- To change the date format select the date format box and use the **←** or **→** arrows to change.
- To change the date select the year, month, or day box and use the **←** or **→** arrows to change.
- To change the divider select the divider box and use the **+** or **-** signs to change.
- Press **Save** and return to Installation Menu.

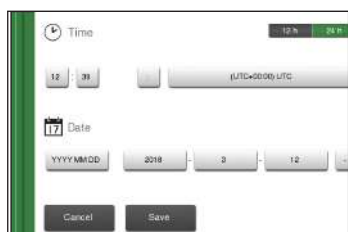


Figure 11: Date and Time menu

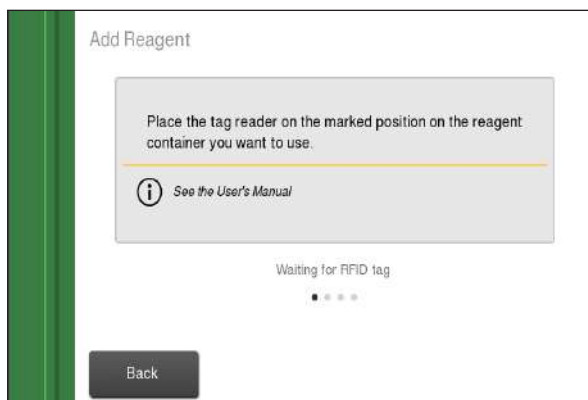


Figure 12: Reagent RFID entry



Figure 13: Reagent RFID entry success

4 Enter Reagent RFID tags

For *RFID tag entry* with a *RFID reader*:

- Place the tag reader on the marked position on the reagent container you want scan in. When the reagent tag has been read a screen will display that the tag has been accepted.
- After a RFID tag has been accepted it is now possible to read another reagent, **Enter another tag**, or to exit to previous menu, by pressing **Exit**.

5 Connect Reagent tube assemblies to reagents

After reagents are scanned, loosen reagent container caps, remove factory seals, and connect the reagent tube assembly to respective container based on color-coding.

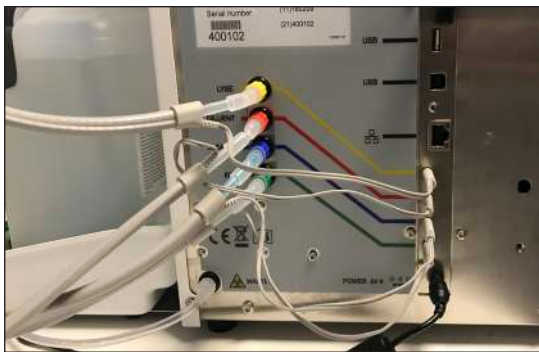


Figure 14: Connect Reagents

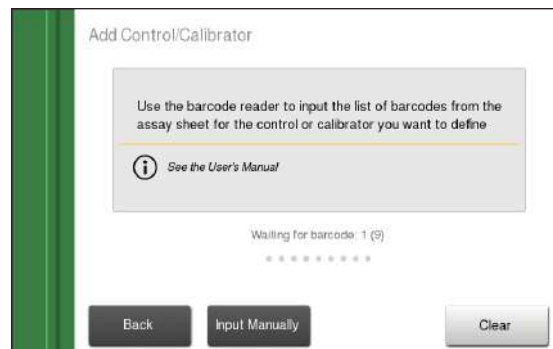


Figure 15: Enter Control barcodes

6 Enter Control barcodes

Scan Control Assay Sheet to enter assay value ranges into the system for the lot of Control being used.

- Scan barcodes 1–9, in that order, from the assay sheet.
- Once accepted, press **Exit** to return to Installation Menu.

7 Waste Counter

See Chapter 7, waste counter setup.

8 Fill the liquid system

To fill the system with reagents, select **Fill System**. This cycle will last for approximately 3 minutes.



Figure 16: Daily Startup

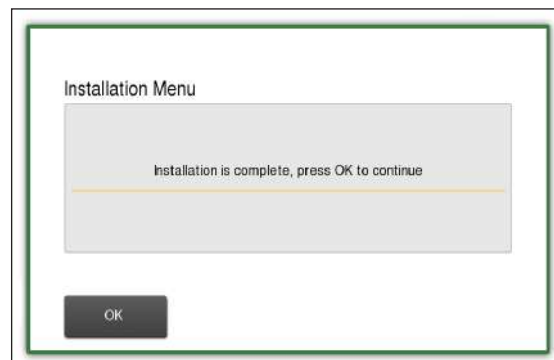


Figure 17: Completed Installation Menu

9 The installation sequence is now complete.

To prepare the Exigo H400 to analyze a sample perform one of the following:

Option 1 (recommended):

- Select **Startup Sequence**. This sequence guides the operator through the beginning of the day startup routine for the analyzer.

- 9
- There are two simple steps to follow which take the user through a background and control analysis sequence with detailed guidance at each step.
 - When complete select **OK** to return to **Start Menu** and analyze sample.
- Option 2:
- Select **Exit** to return to **Start Menu**.
 - Go to section 3 and follow instruction for Background analysis.
 - Go to section 5 and follow instruction for analyzing Controls.
 - Return to section 3 to analyze a sample.
-

Reagent Setup

The Exigo H400 system is interlocked with specified Boule reagents, Exigo Diluent, Exigo Lyse, Exigo Cleaner and Exigo EOS (hereafter referred to as Diluent, Lyse, Cleaner and EOS), for optimal performance. The reagent containers must be identified by the analyzer before analysis of samples can begin.

Reagent Installation

This section describes the placement and connection of reagent containers:

It is recommended that all reagent bottles are placed in the reagent bottle tray in the correct order corresponding with the color/label on the bottle and the color/label on the reagent bottle tray. A separate diluent box should be placed at the same level or maximum 1 meter below the instrument.

Not placing the reagent bottles in the correct order or in the reagent bottle tray could cause system flow issues, analyzer malfunction, erroneous parameter results and is not recommended.

► **Reagent Installation**

- 1 Connect the Lyse reagent tube assembly (yellow) and electronic sensor to the analyzer.
- 2 Connect the Diluent reagent tube assembly (red) and electronic sensor to the analyzer.
- 3 Connect the Cleaner reagent tube assembly (blue) and electronic sensor to the analyzer.
- 4 Connect the EOS reagent tube assembly (green) and electronic sensor to the analyzer.

► **Connecting Reagent Bottle Tray**

Carefully lift up right-hand side of analyzer about 1 inch off the countertop. Slide the metal plate of reagent bottle tray underneath the analyzer so that the feet align with corresponding holes in the metal plate. Carefully set analyzer down.

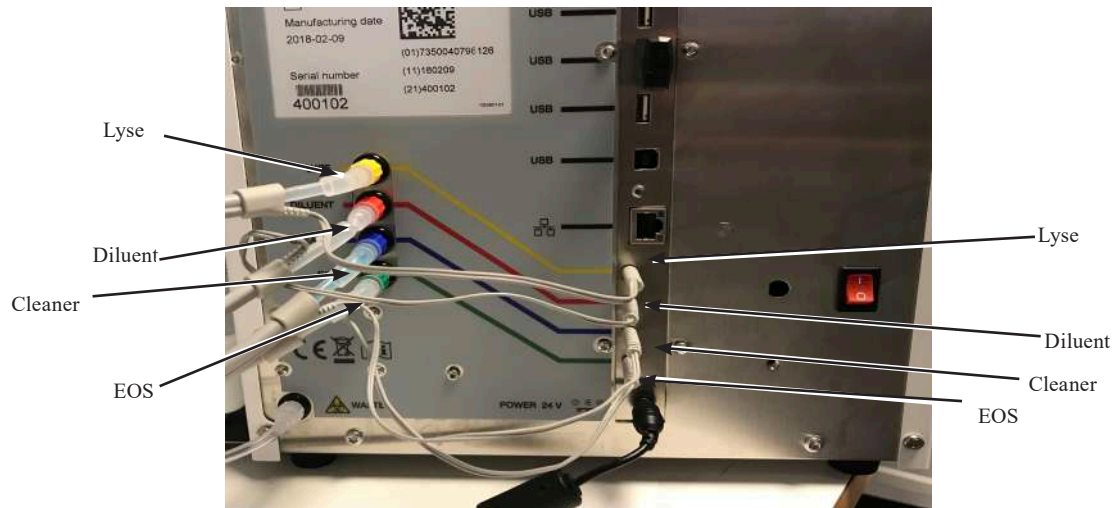


Figure 18: Reagent tubing installation

- 5 Insert each reagent tube assembly into the corresponding reagent container.

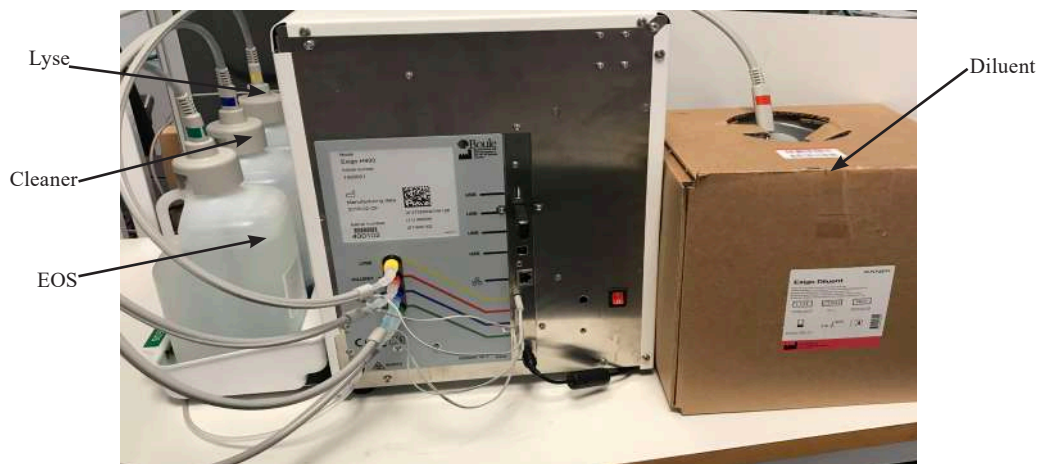


Figure 19: Reagent tubing installation

► Waste Tube Installation

Connect the waste tube to the analyzer. Place the other end of the waste tube directly into the drainage system or into a waste container, following local regulations. See *section 10* for Disposal information.

The end of the waste tube must be at a lower level than the analyzer itself. Not following this may lead to improper analyzer functions and/or waste liquid flowing backwards into the analyzer.

Always use protective gloves when working with the waste container and the waste tube.

If using waste container, press Reset Waste Container to reset the counter and OK to save.

► Fill System with New Reagents

- 1 Select **Main Menu** tab, then **Maintenance Menu**, and then press **Fill**.
- 2 The system is now filling up with reagents. This cycle will last for approximately 3 minutes.

2. Installation and Reagent Setup

Installation Checklist and Menu

Changing Reagents

The interlocked reagent system displays indicator and warning messages to alert the operator when reagents are running low and need to be changed. When this occurs perform the following:

► Changing Reagents

- 1 Select **Quick Functions Menu** and then select **Add Reagent**.
- 2 Scan in RFID tags on reagent box, and when all reagent RFID tags are entered a screen will display that reagent RFID tags have been accepted.
- 3 Select **Exit** to return to the **Quick Functions Menu**.



Figure 20: Reagent Setup

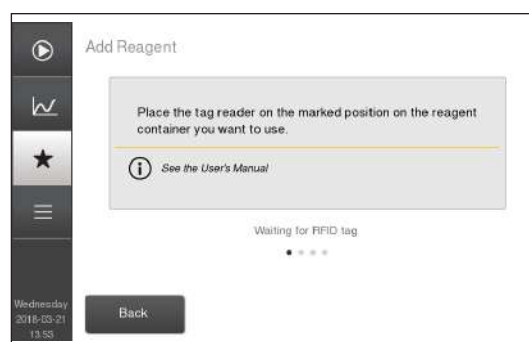


Figure 21: Enter New Reagents via RFID tag reader

Note: To view current/activated reagent container select Main Menu, then Setup, and then Reagents.

- 4 Remove the cap and seal on the new reagent container.
- 5 Transfer the reagent tube assembly from the used container to the new reagent container.
- 6 The analyzer is now ready to resume operation or analyze samples. No priming or fill cycle is necessary when putting on a new reagent container, if indicator and warning messages are followed.

A reagent alarm will display when at least one of the reagent containers is running low, empty, or expired. Once alarm is displayed it will continue to display after each sample run until the indicated container is changed.

SECTION 3. OPERATION (SAMPLE ANALYSIS)

Preparations before Analysis

See section 4, “Sample Collection”.

Startup Sequence

The following sequence describes the daily startup routine for the analyzer including background and control analysis.

The startup sequence is optional and must be activated to follow this procedure, alternatively follow the manual background and quality control checks.

► Startup Sequence

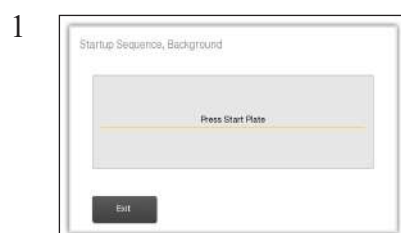


Figure 22: Startup Menu

Wake-up Analyzer

- Touch display or switch on power to the analyzer.
- Press **Exit Standby** or **Power-up**, depending on how the analyzer was shutdown previously, to “wake up” the analyzer.

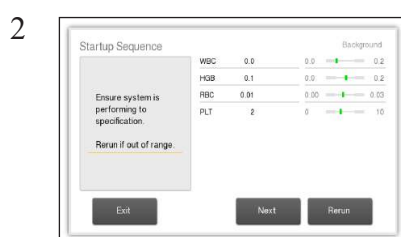


Figure 23: Startup Background

Press Start Plate

When “wake up” cycle is complete, press start plate to begin the first step of the startup sequence.

Check Background

The background count is performed to check that the analyzer and reagents are within specifications.

- When complete the background results are displayed. Results should not be higher than values shown in *figure 24*.
 - If the results are within range proceed to final step and analyze controls.
 - If results are too high, analyze background count again and check values.

Parameter	Values
RBC	≤ 0.03 (10 ¹² /L)
WBC	≤ 0.2 (10 ⁹ /L)
HGB	≤ 0.2 (g/dL)
PLT	≤ 10 (10 ⁹ /L)

Figure 24: Values accepted

3. Operation (Sample Analysis)

Background Count



Figure 25: Select Control

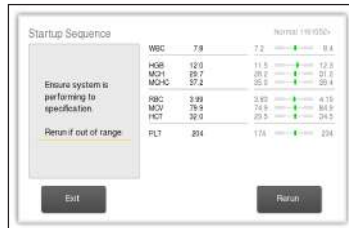


Figure 26: Analyze Control

Analyze Control

Control samples are analyzed to verify the performance of the Exigo H400 system. Follow the instructions on the screen:

- Either scan in barcode on control vial or choose the circle next to the desired lot number and level of control.
- Follow control handling instructions to ensure control sample is brought to room temperature and mixed properly, and press **Start Plate**.
- Analyzer will now analyze the control sample.
- When complete the control results are displayed.
 - If control results are acceptable, press **Rerun**, and repeat steps above with next level of control.
 - If control results are not acceptable, press **Rerun**, and repeat steps above with same level of control.

The Startup sequence is complete when all control results are acceptable.

Background Count

The following sequence is performed to check that the background count is low enough to run a sample. It is recommended to run a background check at the beginning of each day and when switching between different analysis modes.

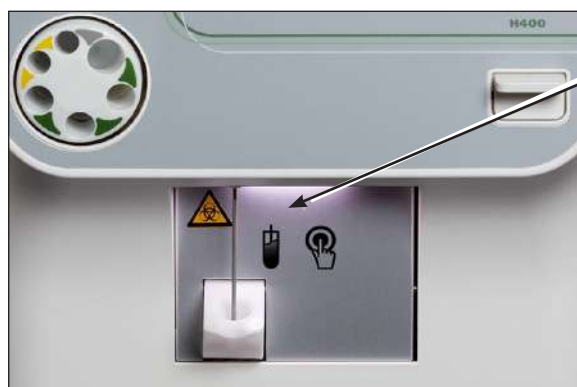


Figure 27: Start Plate

Start Plate

Parameter	Accepted Values
RBC	≤ 0.03 (10 ¹² /L)
WBC	≤ 0.2 (10 ⁹ /L)
HGB	≤ 0.2 (g/dL)
PLT	≤ 10 (10 ⁹ /L)

Figure 28: Acceptable Background Count

► Background Count

- 1 From **Start Menu** select **Background** tab, in upper right-hand corner.
- 2 Press the whole blood start plate, which is located behind whole blood sample probe.

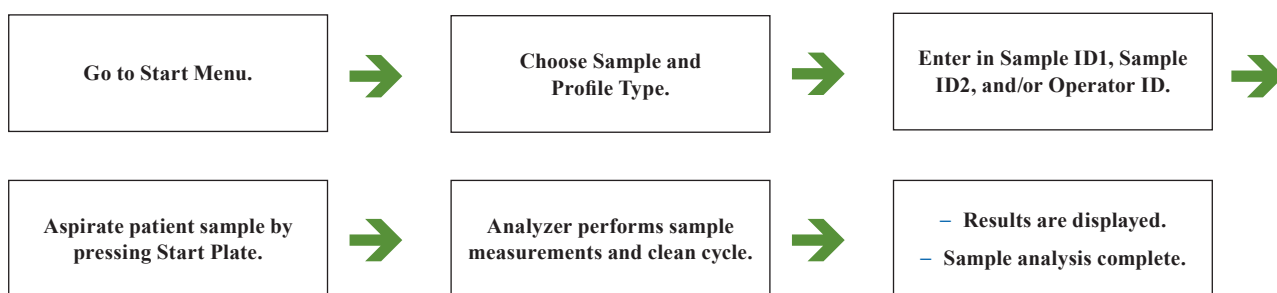
For Open Tube (OT) and Micro Pipette Adapter (MPA) use air as a sample.

- 3 The aspiration time is approximately 10 seconds. After ~ 10 seconds the analyzer will time out due to no detection of blood, and continue its cycle.
- 4 The background count should not be higher than the values shown in *figure 28*:
 - Rerun sample if values are not acceptable.

Analyzing Sample (Open Tube)

The following steps will guide the operator through analyzing a blood sample using the “Open Tube” mode, which aspirates the blood sample through the sample probe.

► Sample Analysis Flowchart



► Analyzing Sample (Open Tube)



Figure 29: Start Menu

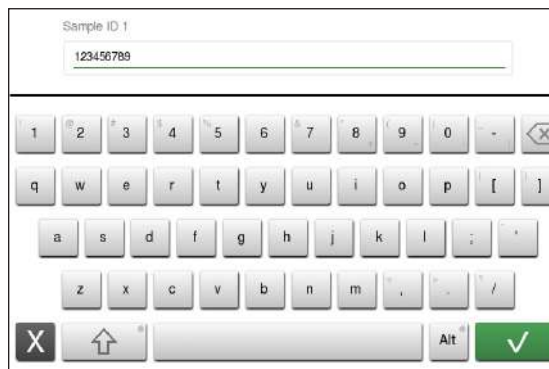


Figure 30: Sample Entry Keyboard

- 1 Enter Sample Analysis Mode Go to **Start Menu**.
- 2 Choose Sample type Choose **Blood** tab, in upper right-hand corner, for sample type.
- 3 Choose Profile type The analyzer can hold ≥ 20 different profiles.
 - Choose profile by selecting the circle next to desired profile type.
 - To see more profiles use left and right arrows to scroll to more profile types.

3. Operation (Sample Analysis)

Analyzing Sample (Open Tube)

4 Choose Sample ID 1 and Sample ID 2

Sample IDs can be entered either manually or by barcode. Operator can enter up to 50 characters for each ID. The green indicator next to the fields shows which field the next barcode can be entered into.

- Sample ID1 is automatically highlighted, either scan in the ID using the barcode reader or use the keyboard to manually type in ID and press to save.
- Repeat to enter in Sample ID2.

5 Enter Operator ID

The Operator ID is an optional feature and, once set, will stay the same until Operator ID is changed, analyzer enters Standby, or analyzer is switched off.

- Press the field next to Operator ID and enter up to a 25-digit numerical or alphabetic ID.



Figure 31: Sample Aspiration

6 Sample Aspiration

Aspirate the sample through the sample probe by gently inserting sample probe into the sample tube and then press the whole blood start plate behind the sample probe.

- Follow the instruction on the display when to remove the sample tube. A beep is also an audible indication the sample should be removed from the sample probe.

7 Sample Measurement

The analyzer now switches to the sample analysis screen.

- Sample ID1/ID2 and profile can be changed up until results are displayed.
- If any changes are made, press to save, and then **Confirm**. Results will not be shown until change is confirmed.

8 Results Displayed

Sample results will be displayed.

Make sure that the blood sample tube is not touching the upper part of the sample probe.

Do not remove sample prior to instruction, incomplete aspiration could occur, causing erroneous result.

Not removing the sample tube could result in incorrect washing sequence of the sample probe.

Analyzing Sample (Micro Pipette Adapter, MPA)

The following steps will guide the operator through analyzing a whole blood sample with the use of the Micro Pipette Adapter (MPA). *Note: EOS parameter is not available through MPA mode.*

ONLY Boule supplied, plastic, high precision EDTA micropipettes should be used when running MPA. Glass micropipettes can cause damage to analyzer if inserted incorrectly.

Read *section 4* on “**Capillary Blood Sample Collection**” before commencing.

► Analyze Capillary Sample (Micro Pipette Adapter, MPA)

- 1 Enter Sample Information Follow instructions 1–5 under “**Analyzing Sample (Open Tube)**” to enter sample and ID information.
- 2 Preparing MPA device
 - Pull out the MPA device. (The analyzer will give an instruction to put back the loaded MPA device to start the analysis cycle).
 - Remove the previous sample micropipette. (If applicable)
 - Place the adapter on the table.
- 3 Sample Collection Once again, see *section 4*, “**Capillary Blood Sample Collection**” for this step.



Figure 32: Micropipette insertion into MPA



Figure 33: MPA insertion into analyzer

- 4 Micropipette insertion to device and analyzer
 - Insert the micropipette into the MPA device as shown above, using the micropipette holder.
 - Insert the MPA device into the analyzer which automatically starts the analyzing sequence.
- 5 Sample Measurement The analyzer now switches to the sample analysis screen.
 - Sample ID1/ID2 and profile can be changed up until results are displayed.
 - If any changes are made, press to save, and then **Confirm**. Results will not be shown until change is confirmed.
- 6 Results Displayed Sample results will be displayed.

3. Operation (Sample Analysis)

Analyzing Sample (Micro Pipette Adapter, MPA)

Note: Do not remove MPA device during sample aspiration or analysis. Removal prior to completion of analysis may cause erroneous results.

Read *section 4* on “**Venous Blood Sample Collection**” before commencing.

► Analyze Venous Sample (Micro Pipette Adapter, MPA)

- | | | |
|---|---|--|
| 1 | Enter Sample Information | Follow instructions 1–5 under “ Analyzing Sample (Open Tube) ” to enter sample and ID information. |
| 2 | Preparing MPA device | <ul style="list-style-type: none">• Pull out the MPA device. (The analyzer will give an instruction to put back the loaded MPA device to start the analysis cycle).• Remove the previous sample micropipette. (If applicable)• Place the adapter on the table. |
| 3 | Sample Collection | Once again, see <i>section 4</i> , “ Venous Blood Sample Collection ” for this step. |
| 4 | Fill micropipette with venous sample | <ul style="list-style-type: none">• Use the micropipette holder to grasp a micropipette (holding it on one end and not the middle will facilitate filling of blood).• Using your other hand tilt the sample vial so the blood nears the opening of the tube.• Place the micropipette end into the sample vial and aspirate blood via capillary action.• When the micropipette is completely filled, remove it from the vial.• Wipe off any excess blood on the outside surface without removing any blood from the inside of the capillary tube. |
| 5 | Micropipette insertion to device and analyzer | <ul style="list-style-type: none">• Insert the micropipette into the MPA device as shown above, using the micropipette holder.• Insert the MPA device into the analyzer which automatically starts the analyzing sequence. |
| 6 | Sample Measurement | The analyzer now switches to the sample analysis screen. <ul style="list-style-type: none">• Sample ID1/ID2 and profile can be changed up until results are displayed.• If any changes are made, press <input checked="" type="checkbox"/> to save, and then Confirm. Results will not be shown until change is confirmed. |
| 7 | Results Displayed | Sample results will be displayed. |

Note: Do not remove MPA device during sample aspiration or analysis. Removal prior to completion of analysis may cause erroneous results.

Results

After a sample has been analyzed the result information will be displayed on the screen. The operator can also search for previous sample analyses, look at statistics, and print and export them.

► New Sample Analysis Results

The Sample Result screen can be divided into four main sections.

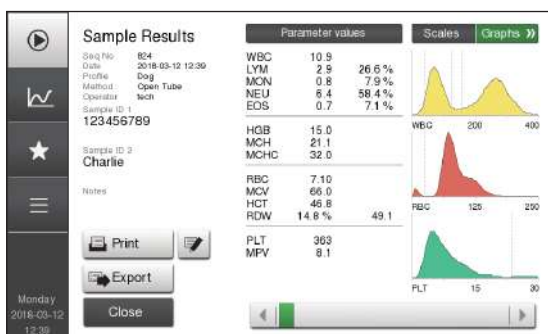


Figure 34: Result Screen with graphs

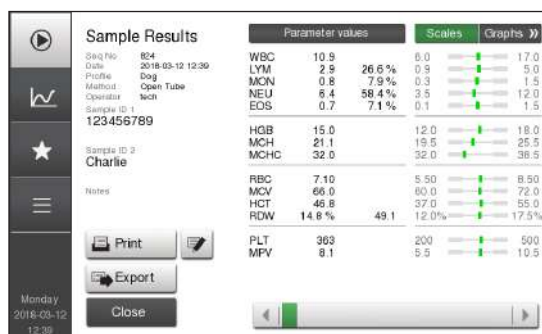


Figure 35: Result Screen with scales

Sample Results	
Seq No	824
Date	2018-03-12 12:39
Profile	Dog
Method	Open Tube
Operator	tech
Sample ID 1	123456789
Sample ID 2	Charlie

Figure 36: Analysis Information

Section 1: Sample Analysis Information

- Sequence number
- Date and time
- Profile type
- Method
- Operator ID
- Sample ID1
- Sample ID2
- Notes (if applicable)

Parameter values	
WBC	10.9
LYM	2.9 26.6%
MCHC	0.8 7.9%
NEU	6.4 58.4%
EOS	0.7 7.1%
HGB	15.0
MCH	21.1
MCHC	32.0
RBC	7.10
MCV	66.0
HCT	46.8
RDW	14.8% 49.1
PLT	363
MPV	8.1

Figure 37: Parameters Values

Section 2: Parameter Values

- Parameter names
- Parameter values
- Parameter flag, more information from System Information message
- Red arrow = Result that is either higher or lower than preset normal range
- Double red arrow = Result outside of Alert Limits

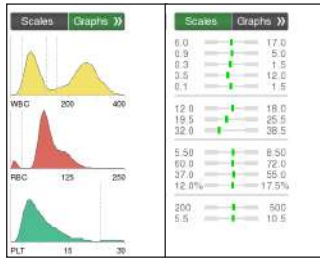


Figure 38: Distribution Curves and Scales

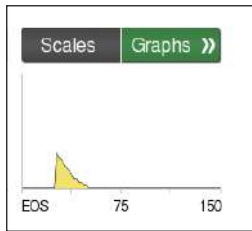


Figure 39: EOS Distribution Curve



Figure 40: Function/Info button



Figure 41: Sample Pathological/Flag Information

Section 3: Parameter Scales and Graphs


- Normal range display bars with sample results
 - Green bar = Result within normal range
 - Red bar = Result Out-of-Range
 - Purple bar = Result outside of visible bar range
- RBC, PLT, and WBC distribution curves

Note: If the light gray horizontal bar becomes darker = Alert Limits are used instead of normal ranges.

If a profile with EOS mode is analyzed, a fourth distribution curve is displayed for the EOS by pressing the double arrow.

Note: If EOS parameter is activated, NEU and EOS will be displayed instead of GRA in results.

Section 4: Function/Information Buttons

- Note: **i-button** is only visible when a message is present.
- Press **Print** button to Print the sample results.
- Press **Export** button to Export the sample results to a USB device or host.
- Press  button to add notes to the sample results.
- Press the **i-button** to see System Information, flag information and/or Pathology Messages.
- Press **Close** button to return to **Start Menu**.

Sample Results List and Search

In the Results List Menu the operator can search for previous sample analyses, view statistics, and print/send samples and summary reports.

► Sample Result List and Search Function

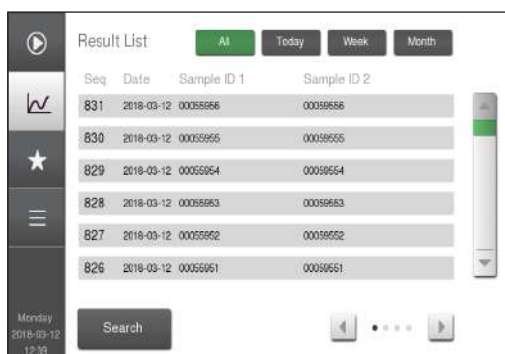


Figure 42: Result List Screen

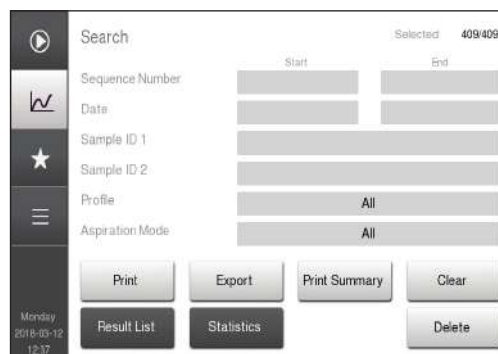


Figure 43: Search Screen

- 1 Enter Result List Mode Go to **Result List** screen to view list of results.
- 2 View Results To view a specific sample result from the list use the scroll arrows to scroll to sample and then press on field with desired sample result.
- 3 Quick View of Results Quick View buttons have been setup to view the following groups of sample analyses.
 - All
 - Today
 - Week
 - Month
- 4 Search Function In Search mode the operator can search for samples using specific search criteria.
 - Select the **Search** field, in lower left-hand corner.
 - Press the field to the right of the following criteria to narrow search and then press **Accept** to view search criteria.
 - Start Sequence number – End Sequence number
 - Start date – End date
 - Sample ID1
 - Sample ID2
 - Profile type
 - Aspiration Mode
 - Press **Clear** button to Clear search criteria.
 - Press **Result List** button to cancel and return to list.
 - Search function will automatically clear search criteria when another sample is analyzed or analyzer is turned OFF.

5 View Sample Statistics

Name	Unit	#	Mean	SD	CV (%)
RBC	10 ¹² /l	472	4.26	0.308	7.2
MCV	fL	469	85.1	3.71	4.4
HCT	%	464	36.4	3.52	10.8
PLT	10 ⁹ /l	472	240	23.9	10.0
MPV	fL	468	9.9	0.65	5.5
HGB	g/dl	472	12.9	1.36	10.6
MCH	pg	464	30.2	1.85	6.1
MCHC	g/dl	464	35.5	1.68	5.2
WBC	10 ⁹ /l	472	7.4	1.06	14.4
LYMPH	%	464	39.0	7.06	20.4
MONO	%	464	7.7	1.26	17.7

Figure 44: Sample Statistics

6 View Summary Reports

Search

Sequence Number: [] Start: [] End: []

Date: []

Sample ID 1: []

Sample ID 2: []

Profile: [All]

Aspiration Mode: [All]

Buttons: Print, Export, Print Summary, Clear, Result List, Statistics, Delete

Figure 45: Print Summary Report

- For a quick view of all sample statistics press **Statistics** button.
- In the Sample Statistics Menu the operator will be able to view:
 - Parameter
 - Number of samples used in statistics
 - Mean value of selected samples
 - Standard Deviation (SD) of selected samples
 - Coefficient of Variation (CV) of selected samples.
- To view specified samples, select samples using the **Search** mode in **Result List** screen. Press **Close** button to return to search screen and view current search criteria.
- To view only normal statistic values, press **Normal Only** button.
- To view specified samples, select samples using the **Search** mode in **Result List** screen.
- Select **Print Summary** to print or send report.
- Summary reports will print on a postscript or HP/PCL compatible printer.

To manually enter **Standby** mode, go to **Quick Functions** menu and press **Standby**.

SECTION 4. SAMPLE COLLECTION

Venous Blood Sample Collection

- Venous blood samples should be collected in a K2EDTA or K3EDTA tubes in sufficient quantity and be gently mixed after sampling in order to obtain accurate results. Please follow the recommendation of the EDTA tube supplier. Recommended by ICSH and NCCLS.
- Obtain the sample by means of a clean venipuncture to minimize platelet aggregation.
- If collecting blood for hematology and chemistry, fill the EDTA tube first and any other tubes next.
- Avoid use of needles smaller than 22 gauge. If a smaller needle is used, the blood should be transferred to the EDTA tube with no tube top and needle removed.
- Avoid transfer of blood to the tubes by turbulent force. The vacuum should be allowed to fill the tubes.

Limitations

- Samples drawn in an open tube or vacuum tube should be analyzed between 15 minutes and 6 hours for most accurate results.
- The sample should be kept at room temperature. Excessive cold or heat could cause erroneous results.

Handling of venous blood samples

- It is recommended that the sample should be allowed to equilibrate to the EDTA for 10–15 minutes after collection.
- The sample should be thoroughly and gently mixed before analysis.
- A sample not correctly handled may give erroneous results.

Handling of capillary blood samples

- The sample in the EDTA micropipette can be analyzed directly after collection and for optimal results not longer than 10 minutes from collection.
- For capillary samples collected in EDTA micro tubes follow the “Handling of venous blood samples” section above.
-

Wash hands, put on gloves, and any other safety equipment as specified by established local laboratory protocol, for coming in contact with potentially biohazardous materials.

► Capillary Blood Sample Collection and Analysis

This section describes how to analyze capillary whole blood samples with the use of the Micro Pipette Adapter (MPA). Only Boule supplied, plastic, high precision EDTA micropipettes should be used when running MPA. Glass micropipettes can cause damage to analyzer if inserted incorrectly.


- 1 Choose Analysis Profile Select Analysis Profile to analyze blood in.

Note: The EOS parameter is not available through MPA mode.

- 2 Remove MPA adapter Remove MPA adapter from the analyzer by gently pulling the handle. (The analyzer will give an instruction to put back the loaded MPA adapter to start the analysis cycle).
- 3 Remove old micropipette Remove previous sample micropipette from the MPA adapter (if applicable).
- 4 Place the MPA adapter on the table.
- 5 Perform the puncture Choose site for skin puncture and aspirate the sample as shown below:



Figure 46: Capillary Blood Collection

- 6
 - It is important to perform a deep and firm puncture to obtain free flowing drops of blood, which decreases incorrect or non-reproducible results.
 - Properly discard lancet per laboratory protocol.
- 7 
 - Use the micropipette holder to grasp a micropipette. (Holding the micropipette towards one end or the other, instead of in the middle, is best for filling and insertion.) Aspirate the sample, holding the micropipette at a slightly downward angle, for quickest fill.
 - Fill the micropipette completely with fresh whole blood and wipe off excessive blood on the outside surface.
 - Be careful not to wick blood from open ends of the micropipette.
 - Ignoring these instructions might cause incorrect and non-reproducible results.
- Dispose of all materials according to laboratory protocol.

Fill the micropipette completely with fresh whole blood and wipe off excessive blood on the outside surface.

Be careful not to wick blood from open ends of the micropipette.

Ignoring these instructions might cause incorrect and non-reproducible results.

8 Complete procedure



Figure 48: Insertion of micropipette into MPA device

- Transport sample to analyzer for processing by inserting filled micropipette into the MPA adapter using the micropipette holder.
- Insert the holder into the analyzer and an analysis cycle with automatically begin.
- Samples should be analyzed directly after collection and for optimal results not longer than 10 minutes from collection.



Figure 49: Insertion MPA device into analyzer

Do not remove MPA during sample aspiration or analysis. Removal prior to completion of analysis may cause erroneous results.

SECTION 5. QUALITY CONTROL

Analyzing Control Sample

It is advisable that the performance of the Exigo H400 system is checked daily with a certified blood control authorized by Boule. Comparing the analyzer results to the known values on the Boule control assay sheet is a good assurance that the system is functioning properly.

Control Handling Recommendations

- Handle and prepare controls in accordance to control package insert.
- Never use an open vial longer than recommended by the manufacturer, past the expiration date, or subject any vial to excessive heat or agitation.
- As there are no assurances of the absence of HIV, Hepatitis B or C viruses or other infectious agents in blood samples, controls, and calibrators these products should be handled as potentially biohazardous. Refer to local regulations and established laboratory protocol for handling biohazardous materials.
- Wipe the aspiration needle with a clean, dry lint free absorbent cloth before each control run. Not following this technique will impact control accuracy.

Control Use Recommendations

It is recommended to use a control for the following:

- Daily analyzer system check.
- With a new lot or shipment of reagents to check for damage during transport or storage.
- If required by operator's laboratory protocol or local, state, or federal guidelines.
- Possible troubleshooting purposes.

Enter New Control Lot

Follow the instruction to access the QC menu and to input Control/Calibrator Assay Values from the Assay sheet.

► Enter New Control Lot

- 1 Enter QC Mode Go to **Main Menu** and then select **Quality Control**.



Figure 50: QC Menu

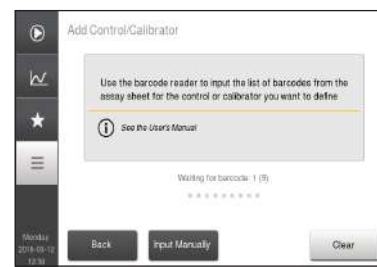


Figure 51: New Control Entry

- 2 Enter New Control Lot

- Choose **Input Assays**.
- Refer to the Assay sheet for instructions on how to input control assay values. (These pages are delivered with authorized Boule controls).
- Assay values for a control lot will be automatically removed from the system 30 days after the expiration date.
 - For everyday use this means that the user registers new controls and the system removes the old controls.
 - A maximum of 100 control lots can be registered at the same time. If more than 100 control lots exist on the system, the user will be prompted to OK removing the oldest control lot before the new control lot can be registered.

Analyze Control

Control samples are analyzed to verify the performance of the Exigo H400 system. Follow the instructions below to analyze control.

► Analyze Control

- 1 Enter Control Analysis Mode Go to **Start Menu**.
- 2 Choose Sample type Choose **Control** tab, in upper right-hand corner, for sample type.

5. Quality Control

Analyzing Control Sample

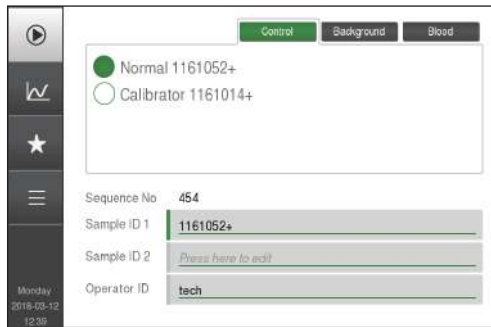


Figure 52: Select Control

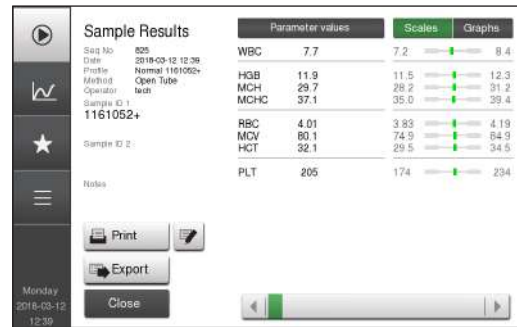


Figure 53: Control Results

- 3 Enter barcode Either scan in barcode on control vial or choose the circle next to the desired lot number of control.
- 4 Analyze Control Press **Start Plate**, analyzer will now analyze the control sample.
- 5 Results Displayed When complete the control results are displayed.
 - If control results are acceptable, repeat steps above with next level of control.
 - If control results are not acceptable, repeat steps above with same control.

Quality Assurance Functions

The Exigo H400 system includes numerous Quality Assurance functions to ensure that the analyzer and reagents are working properly and that the operator procedures are performed correctly.

The Exigo H400 system has been designed and manufactured according to Boule Medical ISO 13485 quality system procedures.

Analyzer Quality Assurance

- Before and during each measurement the analyzer performs a self-test to verify correct operation on both the sub-system and system levels.
- A system check using blood control is recommended on a daily basis to assure the system is functioning properly. The system uses barcodes to identify that the control materials are Boule certified products.
- The analyzer has been factory calibrated prior to shipment, and has calibration functionality, if necessary.

Reagent Quality Assurance

- Each lot of reagents have specific lot information assigned to them with the information encoded in the barcode.

Software Quality Assurance

- The software has been designed with a variety of control features such as:
 - Result memory storage – Allowing results to be stored, reviewed, printed, and sent to USB devices and hosts.
 - Barcodes – Restricting only Boule certified consumables and accessories to be used with the analyzer.
 - QC flagging – If expired reagents, controls and/or calibrators are used, results will be flagged.
 - Blocked results – Possible erroneous results cannot be viewed by operator if specified QC/analysis conditions are not met.
- The software has several parameter and system information messages related to the measured parameters and the analyzer. These messages alert the operator of possible pathologic samples and parameter value and analyzer errors.
- For information on Third-party software see Appendix C.

Control and Calibrator Search Function

The operator can search for previous control and calibrator analyses, view statistics, and print/send QC samples and summary reports.

► **QC Results and Search Function**

- 1 Enter QC Search Mode
 - Go to **Main Menu** and select **Quality Control Menu**.
 - Select **Control L-J** and then **Search**.

- 2 View Results

To view a specific QC sample result, select **Sample List**, and then press on field with desired sample result.

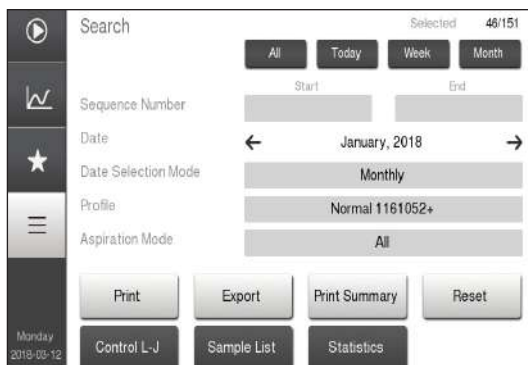


Figure 54: Search Menu



Figure 55: Sample List

- 3 Quick View of Results

Quick View buttons can be used to group QC samples into specific time periods.

 - All
 - Today
 - Week
 - Month

4 QC Search Function



Figure 56: Profile selection

In Search mode the operator can search for QC samples using specific search criteria.

- Select the **Search** field, in lower right-hand corner.
- Press the field to the right of the following criteria to narrow search and then press **Accept** to view search criteria.
 - Start Sequence number – End Sequence number
 - Date (Either Start Date – End Date or Month/Year)
 - Date Selection – Choose Continuous or Monthly
 - Profile (Selecting Profile allows the user to search by Lot number.)
 - Aspiration Mode
- Press **Reset** button to return to default search criteria.
- Press **Sample List** button to return to list.

5 Print/Send Results

- To print a specific QC sample result, select **Print**.
- To Send a specific QC sample result, select **Export**.

6 View QC Statistics

Name	Unit	#	Mean	SD	CV (%)
RBC	10 ¹² /L	46	4.01	0.096	0.2
MCV	fL	46	79.9	0.23	0.3
HCT	%	46	22.1	0.11	0.3
PLT	10 ⁹ /L	46	254	1.3	0.8
HGB	g/dL	46	11.3	0.09	0.8
MCH	pg	46	25.7	0.06	0.2
MCHC	g/dL	46	32.1	0.13	0.3
WBC	10 ⁹ /L	46	7.8	0.05	0.6

Figure 57: QC Statistics

- For a quick view of all sample statistics press **Statistics** button.
- In the Sample Statistics Menu the operator will be able to view:
 - Parameter
 - Number of samples used in statistics
 - Mean value of selected samples
 - Standard Deviation (SD) of selected samples
 - Coefficient of Variation (CV) of selected samples.
- To view specified control lot, select samples using the **Search** mode in **Control L-J** screen.
- To view only normal statistic values, press **Normal Only** button.
- To exclude a specific sample from the statistics, uncheck the box to the right of the sample when viewing it in **Sample List**.

7 View Summary Reports

Search [SEARCH] 46/131

Sequence Number: [Field]

Date: January, 2018

Date Selection Mode: Monthly

Profile: Normal (151002c)

Aspiration Mode: All

Buttons: Print, Export, Print Summary, Reset

Bottom Menu: Control L-J, Sample List, Statistics

Figure 58: Summary Reports

8 Clear Search Results

- Search criteria are reset when leaving the function.

Levey-Jennings Plots

Levey-Jennings (L-J) plots are used to monitor the long term stability of the analyzer using Boule controls. Plots are auto-scaled to the expected ranges defined in the assay. To select, display and/or print the L-J plots, follow the instructions below:

► Levey-Jennings Plots



Figure 59: QC Menu

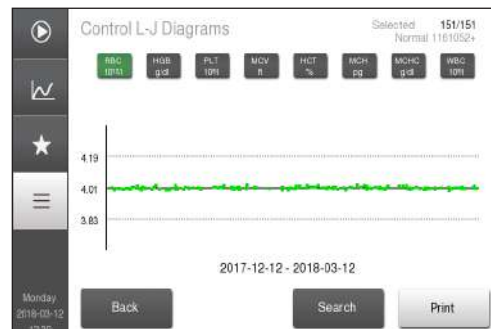


Figure 60: L-J Plot Results

- 1 Enter QC Mode Go to **Main Menu** and then select **Quality Control Menu**.
- 2 Enter Levey-Jennings Mode Select **Control L-J**.
- 3 L-J Plot Results Samples during the latest 90 days are shown as a default for the L-J plots.

Monthly View

 - Select **Search** button and change **Date Selection Mode** to **Monthly**.
 - Select **Accept** to save and then **Control L-J** button to return to previous screen and select desired parameter.

Selected Search

 - Select **Search** button and choosing desired search criteria.
 - Select **Control L-J** to return to previous screen and select desired parameter.
 - To exclude a specific sample from the L-J Plot, uncheck the box to the right of the sample when viewing it in **Sample List**.

Print L-J Plots

 - To print the plots on the displayed page, press **Print** button.
- 4 L-J Plot Limitations
 - The L-J plot is constructed from several samples and will not be shown as above until at least one accepted control sample has been analyzed.
 - If a control shows a system information indicator, the parameter values of such a control will not be included in the L-J plots.
 - Plots are scaled to expected ranges defined in the assay.

Note: The L-J plots are displayed for all parameters defined in the con/cal assay values except the WBC differential parameter MON.

SECTION 6. CALIBRATION

Calibration

The analyzer has been calibrated by Boule prior to shipment. Good laboratory practice, however, requires regular checks and calibration of the measured parameters. Only authorized operators can update or change calibration factors. See Chapter 7 for User Login and Advanced User.

Calibrator Handling Recommendations

- Handle and prepare calibrator in accordance to calibrator package insert.
- Never use an open vial longer than recommended by the manufacturer, past the expiration date, or subject any vial to excessive heat or agitation.
- As there are no assurances of the absence of HIV, Hepatitis B or C viruses or other infectious agents in blood samples, controls, and calibrators these products should be handled as potentially biohazardous. Refer to local regulations and established laboratory protocol for handling biohazardous materials.
- Wipe the aspiration probe with a clean, dry lint free absorbent cloth before each calibrator run. Not following this technique will impact the accuracy.

Before Calibration

- Verify that analyzer maintenance/cleaning is current. (See *section 10*.)
- The operator should be thoroughly familiar with the analyzer and the calibration procedure before performing calibration.
- An Advanced Login is required to perform any type of calibration (Guided and Advanced).

Enter New Calibrator Lot

- Follow instructions for Enter New Control Lot, except use calibrator. (See *section 5*.)

► Calibration



Figure 61: Main Menu

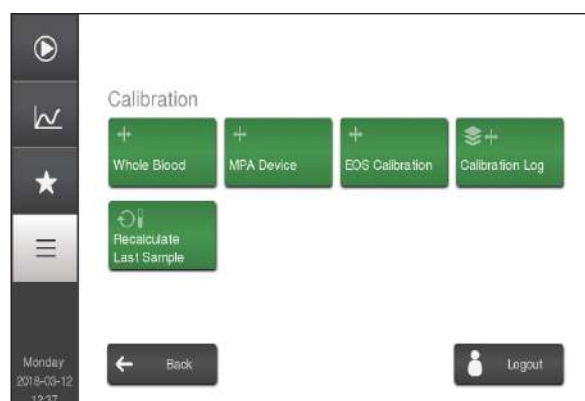


Figure 62: Calibration Menu

► **Guided Calibration**

The Guided Calibration is a step-by-step assisted calibration, usable for both Open Tube and MPA inlets and always requires 5 Boule Calibrator runs.

Note: It is possible to exit the Guided Calibration at any time, and already analysed samples can be used in *Advanced Calibration*.

- 1 Select Mode to be Calibrated
Go to **Main Menu** and login using Authorization Code. Select **Calibration** and then choose mode to be calibrated:
 - **Whole Blood**
 - **MPA**

Select **Guided Calibration**

- 2 Background Analysis
Operator is guided through a background analysis prior to start of calibration sequence.

- 3 Scan in or choose Calibrator
Dialog is shown prompting to select or scan calibrator to start analysis 1/5.

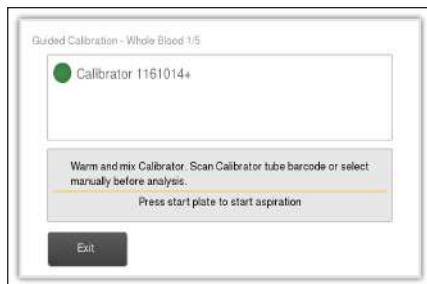


Figure 63: Select or Scan in Calibrator

- 4 Calibrator Analysis
For OT analysis:
 - Press **Start Plate** to aspirate calibrator sample.(For MPA analysis follow instructions for how to prepare and run a sample in *Chapter 3*.)

- 5 First Results
After analysis 1/5, results are presented together with a textbox stating if analysis is **OK** or not. If analysis is:
 - **OK:** Two buttons **Reject Analysis** and **Accept Analysis** are shown. If pressing:
 - **Reject Analysis:** same procedure as for *Not OK* analysis below occurs
 - **Accept Analysis:** New dialog prompting start of analysis 2/5 appears.
 - **Not OK:** A **Rerun** button is shown, which if pressed will prompt start of analysis 1/5 again.

6 Continuation of Calibrator Analysis

Repeat steps 2 to 4 above until all 5/5 samples have been analysed.



Figure 64: Consecutive Guided Calibration Analysis

7 Completion of Guided Calibration

When pressing button **Accept Analysis** for sample 5/5 a calibration result screen is displayed showing results for all parameters together with a pass/fail status column. Press button **Save** to save all new calibration factors (only those that are indicated pass will be updated).

Parameter	CV	Curr. calib.	New calib.	Status
RBC	0.94	5.6	4.2	Pass
MCV	0.98	13.6	12.1	Pass
PLT	0.93	-0.6	-0.8	Pass
HGB	0.96	3.9	4.0	Pass
WBC	0.98	0.2	-0.1	Pass

Figure 65: Guided Calibration Results

Note: It is only possible to update and save new Calibration factors for parameters that have status passed.

► Advanced Calibration

1 Select Calibration Procedure

Calibration of the analyzer can be performed in three different ways:

- **Method 1:** The recommended method is to use Boule calibrator which will automatically calculate the new calibration factor using target values from assay values.
- **Method 2:** If no calibrator is available, use a sample with known values or determine target values using a reference analyzer or microscope method with an in-house sample.
- **Method 3:** Is to manually calculate and enter in the calibration factor. This method should only be used with instruction from an authorized technician.

Parameter	OT CV%	MPA CV%
RBC	≤ 2.2	≤ 3.2
MCV	≤ 1.8	≤ 1.8
PLT	≤ 5.8	≤ 6.2
MPV	≤ 4.0	≤ 4.0
HGB	≤ 1.8	≤ 2.9
WBC	≤ 4.2	≤ 4.8

Figure 66: Calibration CV % Values

- RDW_a has a default preset calibration factor. If the parameter is clinically used it is recommended to calibrate. RDW% is however factory calibrated and should remain.

Method 1

For this method it is recommended that five calibration analyses be performed through the open tube mode.

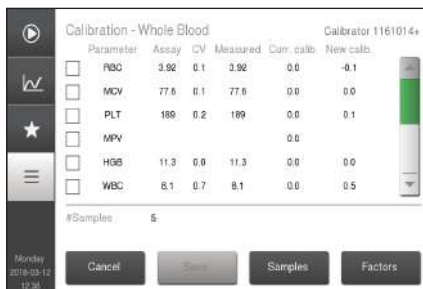
2 Scan in Calibrator

- Make sure the Calibrator assay sheet has been entered and scanned into the instrument before calibration. (If not, see first page of *section 5, “Quality Control”*).
 - The scanned in controls can be viewed either in **Main Menu**, then **QC**, and then **View Assays** or in the **Start Menu** under the control profile.
- Go to Start Menu and scan in calibrator tube
 - Calibrator lot number will automatically be displayed.

3 Calibrator Analysis

- Press **Start Plate** to aspirate calibrator sample.
- Analyze the calibrator five times.

Calibration

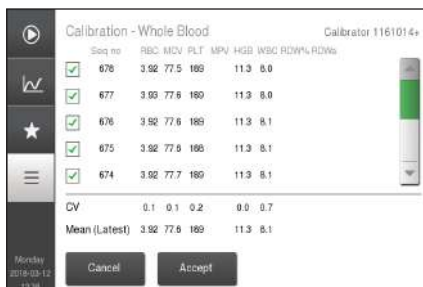


Parameter	Assay	CV	Measured	Curr. calib.	New calib.
<input type="checkbox"/> RBC	3.92	0.1	3.92	0.0	-0.1
<input type="checkbox"/> MCV	77.6	0.1	77.6	0.0	0.0
<input type="checkbox"/> PLT	189	0.2	189	0.0	0.1
<input type="checkbox"/> MPV				0.0	
<input type="checkbox"/> HGB	11.3	0.0	11.3	0.0	0.0
<input type="checkbox"/> WBC	8.1	0.7	8.1	0.0	0.5

#Samples: 5

Buttons: Cancel, Save, Samples, Factors

Figure 67: Calibration Results



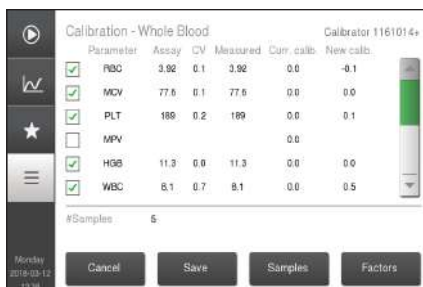
Seq no	RBC	MCV	PLT	MPV	HGB	WBC	RDW% ₁	RDW% ₂
<input checked="" type="checkbox"/> 676	3.92	77.6	189	11.3	8.0			
<input checked="" type="checkbox"/> 677	3.93	77.6	189	11.3	8.0			
<input checked="" type="checkbox"/> 676	3.92	77.6	189	11.3	8.1			
<input checked="" type="checkbox"/> 675	3.92	77.6	186	11.3	8.1			
<input checked="" type="checkbox"/> 674	3.92	77.7	189	11.3	8.1			

CV: 0.1 0.1 0.2 0.0 0.7

Mean (Latest): 3.92 77.6 189 11.3 8.1

Buttons: Cancel, Accept

Figure 68: Calibration Parameter Values



Parameter	Assay	CV	Measured	Curr. calib.	New calib.
<input checked="" type="checkbox"/> RBC	3.92	0.1	3.92	0.0	-0.1
<input checked="" type="checkbox"/> MCV	77.6	0.1	77.6	0.0	0.0
<input checked="" type="checkbox"/> PLT	189	0.2	189	0.0	0.1
<input type="checkbox"/> MPV				0.0	
<input checked="" type="checkbox"/> HGB	11.3	0.0	11.3	0.0	0.0
<input checked="" type="checkbox"/> WBC	8.1	0.7	8.1	0.0	0.5

#Samples: 5

Buttons: Cancel, Save, Samples, Factors

Figure 69: Accepted Calibration

- Go to **Main Menu** and login using Authorization Code **5075**.
- Select **Calibration** and then **Whole Blood, Advanced Calibration**.
- Analyses will be displayed, along with the following for each parameter:
 - Assay Value
 - CV%
 - Measured Value
 - Current Calibration Factors
 - New Calibration Factors - displayed if CV and measured values are within acceptance limits.
- Select **Samples** button to view your sample results.
- Verify that the CVs for the parameters given are within the stated limits, as shown in *figure 68*.
 - This step is only needed if some parameters don't have new calibration factors showing, otherwise the mean and CV are acceptable and no verification is needed.
 - If the Mean or CV% are outside of the limits they will be displayed in red and operator will be unable to perform calibration.
 - Analyses that had a system information indicator will have been automatically inactivated as an analyses from the CV calculation. Depending on the indicator it may not be stored on the list at all.
 - If a known sample handling error or erroneous result is present, then that specific sample may be inactivated by pressing the checked box on the left.
- If CV% are acceptable, select **Accept**.
- If a CV% is red and not acceptable, rerun calibration.
- New calibration factors will now be displayed.
- Mark the parameters to be calibrated.
- Select **Save** to accept and store these calibration factors.

Note: After the new calibration factors have been saved, the last patient sample analyzed can be recalculated with the new calibration factors by selecting **Recalculate Last Sample**. (The recalculated sample will be stored with the next sequence number and the text "Recalculated" for Sample ID 1.)

Method 2

- Follow Method 1 but replace the calibrator with reference sample and analyze it in desired blood profile.

Calibration

Parameter	Assay	Measured	Target	Curr. calib.	New calib.
FBG	3.92	3.92	3.92	0.0	-0.1
MDV	77.6	77.6	77.6	0.0	0.0
PLT	189	189	189	0.0	0.1
MPV				0.0	
HGB	11.3	11.3	11.3	0.0	0.0
WBC	8.1	8.1	8.1	0.0	0.5

#Samples: 5

Monday 2018-03-12 12:35

Cancel Accept

Figure 70: Set Target Values

- Log in as in Method 1, enter **Calibration** and then **Whole Blood** but then select **Factors**.
- Enter target values under the heading **Target**.
- Once all target values have been entered, press **Accept** and the analyzer will calculate and display the new factors.
- Mark the parameters to be calibrated.
- Select **Save** to accept and store these calibration factors.

Method 3

Parameter	Measured	Target	Curr. calib.	New calib.
RBC	7.00		0.0	
MDV	87.8		0.0	
PLT	352		0.0	
MPV	8.0		0.0	
HGB	15.0		0.0	
WBC	11.5		0.0	

#Samples: 5

Monday 2018-03-12 13:21

Cancel Accept

Figure 71: Manual Input Menu

- Go to **Main Menu**.
- Enter Authorization Code [5075].
- Select **Calibration** and then **Whole Blood**.
- Select **Factors** and enter calibration factor under **New Calib.** header.
- Calibration factors for each parameter can range from -50.0 to $+50.0$. (Values outside this range result in an error message).
- Once all target values have been entered press **Accept**.
- Mark the parameters to be calibrated.
- Select **Save** to accept and store these calibration factors.

It is recommended to analyze controls after calibration to verify that all parameters have been calibrated correctly.

► MPA Device Calibration

To calibrate MPA, follow **Method 1** except select **MPA Device** instead of **Whole Blood** and use MPA mode for analysis. (See *section 3* for details on capillary analysis).

SECTION 7. MENU STRUCTURE AND ADVANCED SETUP

Menu Structure

Display screens may vary pending on user login level.

- Advanced User menus highlighted in gray.

- = Start Menu
- = Result List
- = Quick Functions
- = Main Menu
- = Login

Start Menu Flowchart

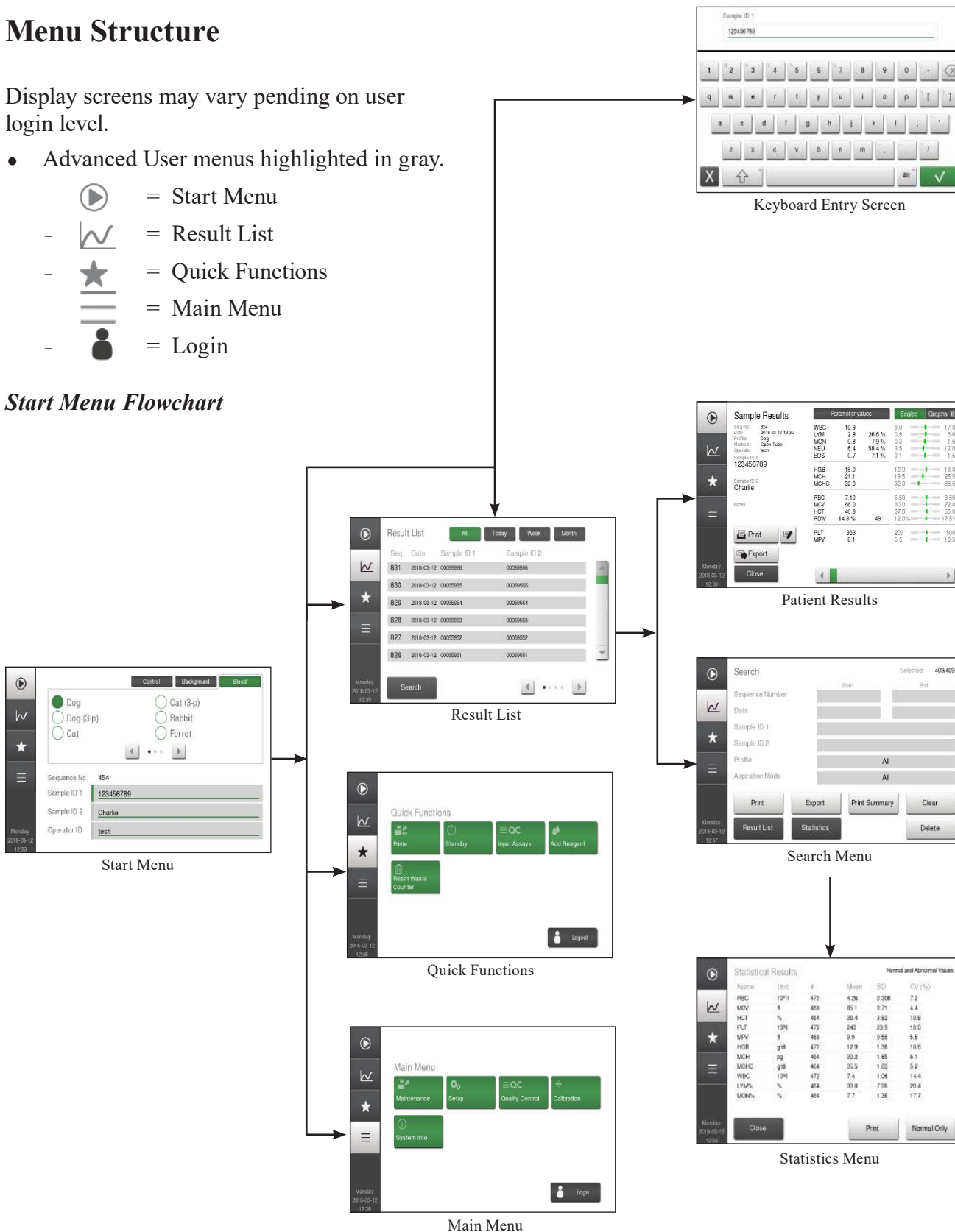


Figure 72: Start Menu Flowchart

Main Menu Flowchart

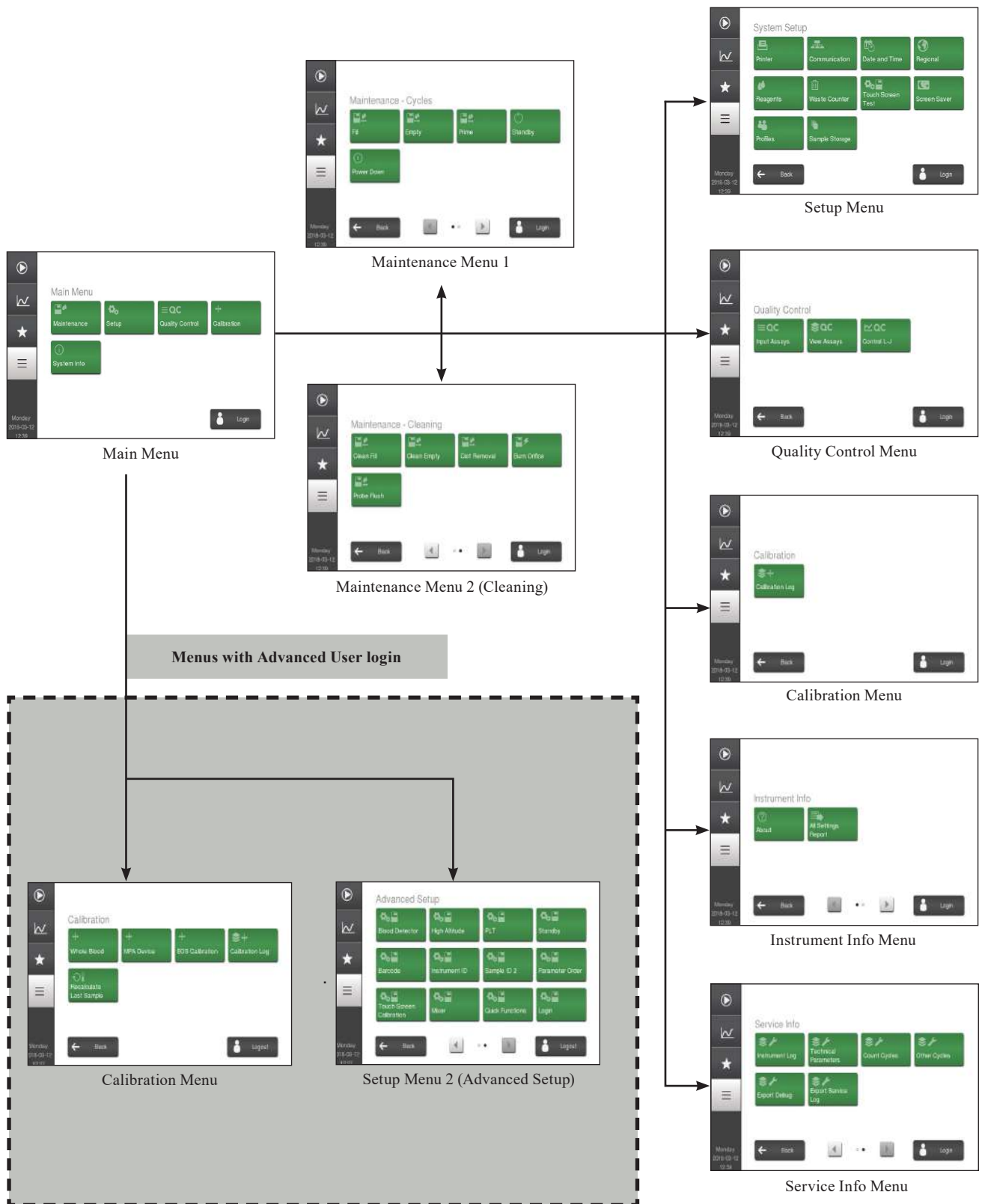


Figure 73: Main Menu Flowchart

Setup Flowchart

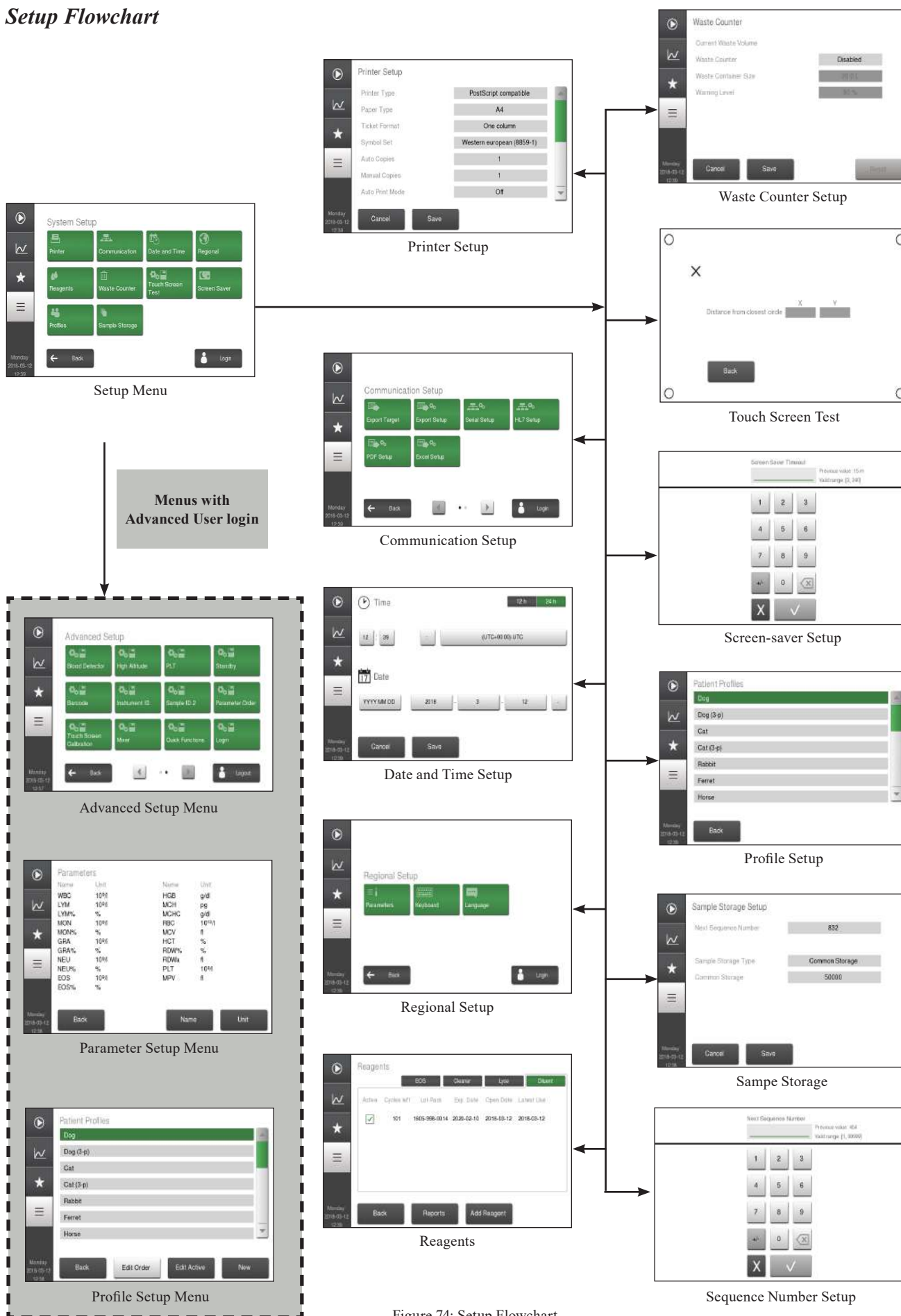


Figure 74: Setup Flowchart

Advanced Setup Flowchart

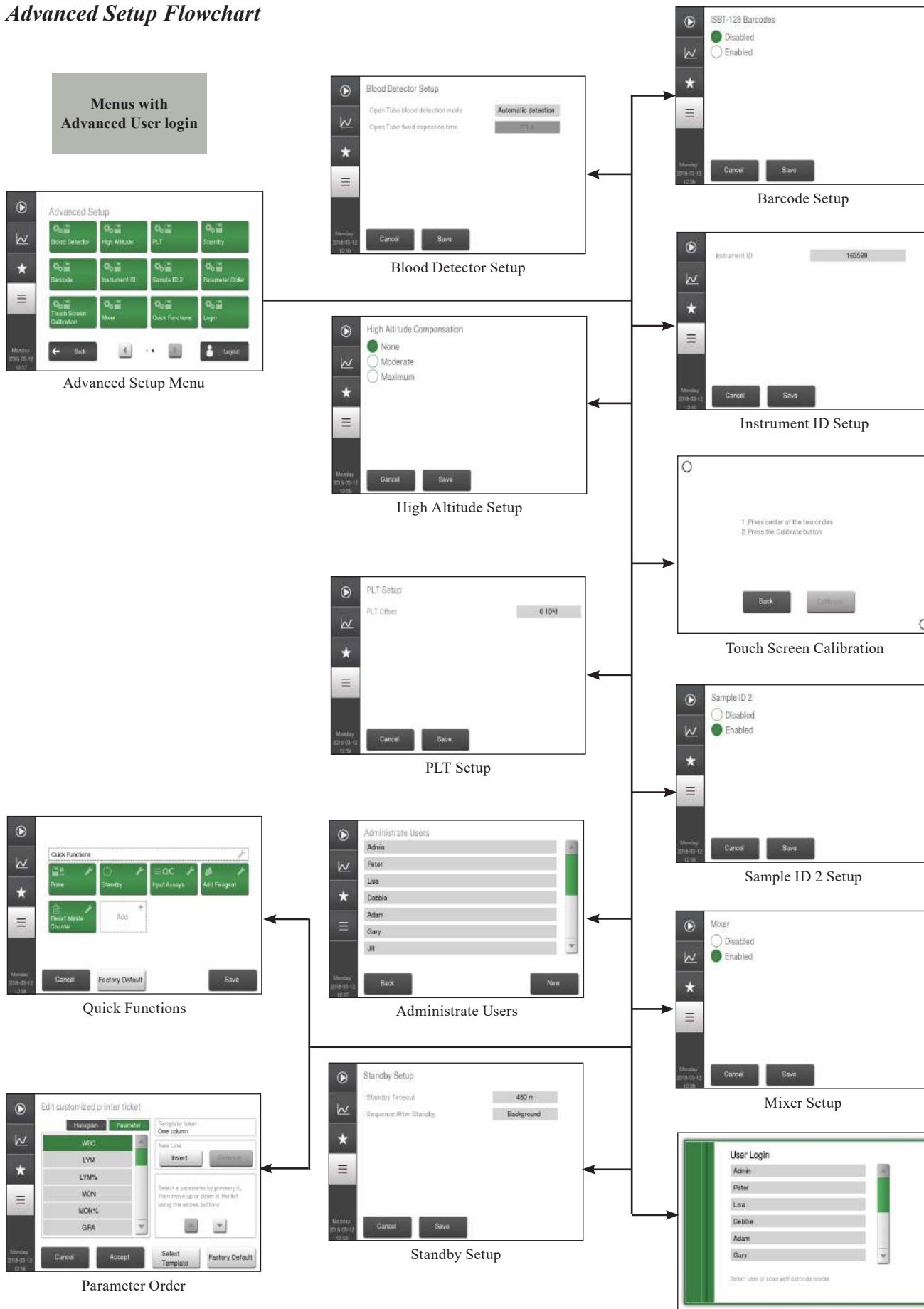


Figure 75: Advanced Setup Flowchart

Login

Advanced Parameter Setup

Initial advanced setup of the analyzer has been factory set to default values. However, other operator definable formats may be preferred. Details on how to install and configure these parameter are provided in this section. See *figure 81–figure 84* for guidance to specific menus.

Quick Functions

In this screen, a set of Quick Function buttons have been selected for the user to be able to select common occurring functions quickly. Simply select the required function button and the action will automatically begin.

Setup Menus

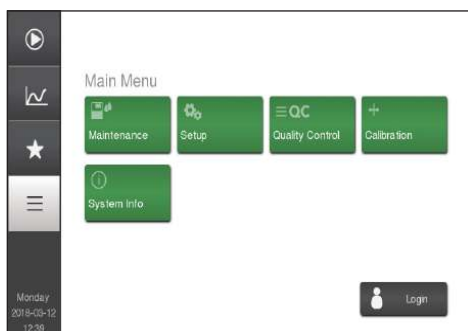


Figure 76: Main Menu



Figure 77: Setup Menu

► Printer Setup

In the Printer Setup menu the user is able to further define print format settings:

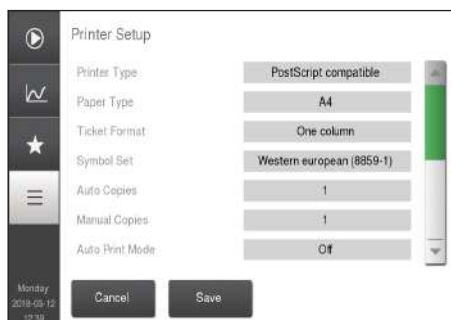


Figure 78: Printer Menu A

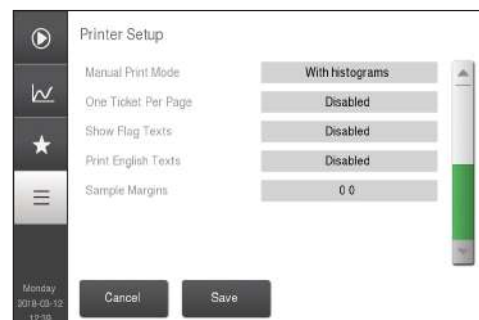


Figure 79: Printer Menu B



Figure 80: Printer Type

Printer Type

- Printer Type affects available selections for Paper Type, Ticket Format, Symbol Set, Auto Copies and Manual Copies. When changing Printer Type these settings could be changed automatically to valid selections.
- To change the setting, select the circle next to the printer type, press **Accept**, and then **Save**.

- When using a printer that is PostScript compatible, select **PostScript Compatible**.
- If using a printer other than that specified by distributor, the printer must be HP PCL 3 and 5, Proprinter/Epson or PostScript compatible.
- **Note:** for chinese, only postscript is possible and PDF report must be selected for in ticket format.



Figure 81: Paper Type

Paper Type

- This function allows the user to choose the type (size) of paper used for the printout.
- Select **Paper Type** button, select the circle next to desired paper size, press **Accept**, and then **Save**.

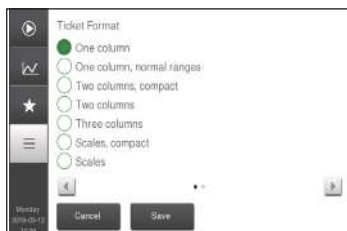


Figure 82: Ticket Format

Ticket Format

- This function allows the user to change the column layout of the printout.
- Select **Ticket Format** button, select the circle next to desired ticket format, press **Accept**, and then **Save**.
- For ticket format PDF report, settings are changed under **PDF setup**.

Symbol Set

- This function allows the user to choose which symbol set to use.
- Select **Symbol Set** button, select the circle next to desired symbol set, press **Accept**, and then **Save**.



Figure 83: Print Copies

Print Copies

- This function allows the user to choose how many manual or automatic copies to print with each analysis.
- Select **Auto Copies**, select the number of copies wanted, press to accept, and then **Save**.
- Select **Manual Copies**, select the number of copies wanted, press to accept, and then **Save**.



Figure 84: Printer Mode

Print Mode

- This function allows the user to choose whether a printout is manually or automatically printed, with or without histograms, and how many analyses per page.
- Select **Auto Print Mode**, select a circle next to each category, press **Accept**, and then **Save**.
- Select **Manual Print Mode**, select a circle next to each category, press **Accept**, and then **Save**.

One Ticket Per Page

- This function allows the user to print more than one analysis per page.
- Select **One Ticket Per Page**, select **Enabled** to print one analysis per page or **Disabled** to print more than one analysis per page, press **Accept**, and then **Save**.



Figure 85: Show Flag Text

Flag Text Options

- This function allows the user to choose whether or not flag text is displayed on the printout.
- Select **Show Flag Text**, select either **Enabled** to show flag text on printout or **Disabled** to not show flag text on printout, press **Accept**, and then **Save**.

Print English Texts

- If enabled, all headers and descriptions will be printed in English regardless of selected system language.
- Select **Print English Texts**, select either **Enable** to use English in printouts or **Disable** to use selected system language.



Figure 86: Add Header Text



Figure 87: Edit Header Text

Text Options (Advanced User)

- This function allows the user to choose whether or not header and footer text is displayed on the sample printout.
- Select **Sample Header**, select either **Enabled** to show header text on printout or **Disabled** to not show header text on printout, press **Accept**, and then **Save**.
 - To input text select **Edit Sample Header Text**. Up to four lines of header text can be added.
 - Select field next to header and type in header text.
 - To save select and then **Accept**.
- Select **Sample Footer**, select either **Enabled** to show footer text on printout or **Disabled** to not show footer text on printout, press **Accept**, and then **Save**.
 - To input text select **Edit Sample Footer Text**. Up to four lines of footer text can be added.
 - Select field next to footer and type in footer text.
 - To save select and then **Accept**.

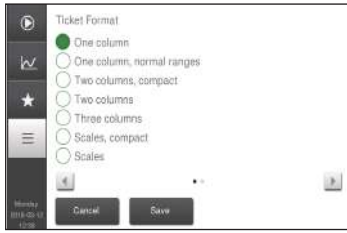


Figure 88: Edit Customized Ticket



Figure 89: Edit Customized Histogram Order

Parameter and Histogram order for custom ticket format

- This function allows the user to choose the order of the parameters and histograms on the printouts.
- Firstly make sure the Printer Setup, Ticket Format is set to **Customized**. Go to Printer Setup and Edit Customized Ticket:
- To change the **Parameter order**:
 - Select the tab **Parameter** and press the button **Select Template** to select a template to base the customized ticket on.
 - Select the parameter to change order for by pressing it which will highlight it.
 - Simply move the parameter up and down the list to a new preferred position using the up/down arrows.
 - Repeat for all desired parameters.
 - Note: to insert a space before a parameter press **New Line, Insert**.
 - If a ticket with multiple columns has been used as a template, it will be indicated by **Column Delimiter** in the parameter list, and can then be highlighted and moved in the same way as all parameters.
- To change the **Histogram order**:
 - Select the tab **Histogram**.
 - Press the histogram to be moved, highlighting it.
 - Move the histogram up and down in the list to the preferred position using the up/down arrows.
 - Repeat for all desired histograms.

► **Communication Setup**

In the Communication Setup menu the user is able to further define communication format settings:



Figure 90: Communication Menu

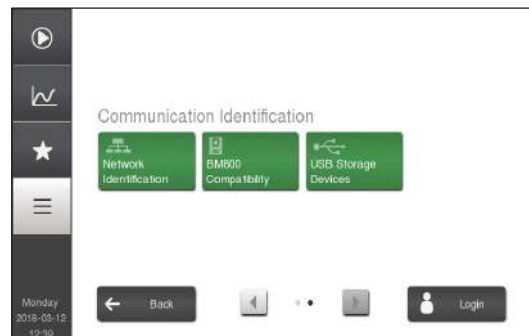




Figure 91: Communication Menu 2



Figure 92: Export Target Setup

Export Target

This function allows the user to choose how and where data is exported.

- **USB Storage (XML)** – To activate the export of data to a USB memory stick, choose **USB Storage (XML)** button, then **Enabled**, and then press **Save**.
- **USB Storage (PDF)** allows a single sample result to be exported to a single PDF file.
- **USB Storage (Excel Compatible)** exports sample results to an Excel compatible CSV file. All samples exported on a specific day will be stored on a single CSV file.
- **USB-to-USB** – To activate the export of data to a host computer via USB, choose **USB-to-USB** button, then select **XML** or **HL7**, and press **Save**.
- **USB-to-RS232** – To activate the export of data to a host computer via RS232, choose **USB-to-RS232** button, then select **XML** or **HL7**, and press **Save**.
- **HL7** – Check with Service Contact for more information.
- **Export Notification Icon** – Allows the user to specify whether or not to see if a sample has been exported to a specific target or not.
 - To activate the export icon, choose **Export Notification Icon** button, then choose the export target to be tracked, and then press **Save**.
 - There are two different icons that can show up in the **Result List** for each sample when this function is activated:
 - Samples prior to activation are indicated with the icon  which indicates that it is unknown if the user wants to export them or not.
 - After the setting is enabled, all samples successfully exported will have no indication, while samples where the export has failed will be indicated with the icon .

Note: Restart of instrument can be required if USB memory is removed during export.



Figure 93: Export Setup

Export Setup

General settings for export of data can be found here.

- **Manual Export Mode** – Setup the manual export mode of samples by either selecting **Without histograms** or **With histograms**, and then press **Save**.
- **Auto Export Mode** – To automatically export sample results after analyzing a sample choose either **Without histograms** or **With histograms**, and then press **Save**.
- **Send with Ack** – If the host computer should send a message acknowledging the successful transfer of data during export, set **Send with Ack** to **Enabled** and then press **Save**.
 - When **Enabled** and the analyzer does not receive the acknowledgment before **Acknowledgment Timeout**, the instrument resends the data for **Number of Send Tries** before reporting an error to the user.
- **Number of Send Tries** - To change the number of tries to export data, choose **Number of Send Tries**, and then set from 1 to 5
 - To save, select and then press **Save**.
- **Acknowledgment Timeout** - To change the amount of time before timeout, choose **Acknowledgment Timeout**, and then set from 1 to 30 seconds.
 - To save, select and then press **Save**.



Figure 94: Serial Setup

Serial Setup

If Send by USB-to-RS232 has been **Enabled**, the RS232 communication setup can be done here.

- To setup RS232 baud rate, choose **RS232 Settings** button, choose baud rate, and then press **Save**.
- **RS232 Flow Control** – To setup RS232 flow control, choose **RS232 Flow Control** button, choose flow control, and then press **Save**.



Figure 95: PDF Setup

PDF Setup

This function allows user to change paper formats, settings, show flag texts, header/footers, print english text for PDF.

- For **header text** – set header type to Text, then go to Edit PDF Header and set Header Line 1-4 to desired text.
- For **header/footer image** - insert a USB memory with a header image max 500x110 pixels named header.xx (chosen file format) - or footer.xx for footer image. Set header type to Image. Set Edit PDF Header, Header Image Alignment to desired alignment (Left, Center, Right). Set Header Image File to User image and press Edit PDF Header Image from USB Storage and the image file will be uploaded.

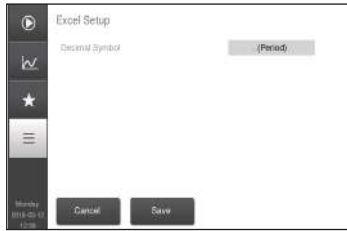


Figure 96: Excel Setup

Excel Setup

This function allows the user to define what to use as a decimal symbol in a csv file.

The Decimal Symbol can be set to either **.(Period)** or **,(Comma)**.

Network Identification

Check with Technical Support for more information.

BM800 Compatibility

Check with Technical Support for more information.

► Date and Time Setup

See description under “**Unpack and Check Components**” in *section 2*.

► Screen-saver

This function allows the screen-saver timeout to be changed to operator preference.

- The default screen-saver is set at 15 minutes.
- To change the screen-saver timeout press **Screen-saver** button.
- The screen-saver can be set from 2 to 240 minutes.
- Press to save.

► Keyboard Setup



Figure 97: Keyboard Setup

This function allows the on-screen keyboard layout to be changed to operator preference.

- Choose **Regional** and then **Keyboard**.
- To change keyboard type, choose desired keyboard type and press **Save**.

► Language



Figure 98: Language Setup

This function allows the language be changed to operator preference.

- Choose **Regional** and then **Language**.
- Choose language and press **Save**.

► Waste Counter Setup

In this setup menu the user can choose preferences for utilization of a waste container and the associated preferences: waste container volume, warning level, and counter reset.

- If **Waste Counter** is disabled, then preferences are grayed out.



Figure 99: Waste Counter Setup

Waste Counter

- This function allows the user to choose whether or not to use a waste container for reagent waste.
- Select **Waste Counter**, select either **Enabled** to use a waste container or **Disabled** if waste tubing is plumbed directly into a drain.
- To save press **Accept**, and then **Save**.

Waste Container Size

- This function allows the user to choose the size of the waste container.
- The waste container volume can be set to values between 1.0 and 25.0 L.
- To save, select and then press **Save**.

Warning level

- This function allows the user to choose the percentage of waste in the container to activate warning level message.
- To activate a warning, the waste container warning level can be set to values between 50% and 95%.
- To save, select and then press **Save**.

Reset Waste Counter

- The waste container can be reset to “0” by selecting **Reset**.

► Sequence Number Setup

To reset the sequence number, enter **Sample Storage**, choose desired sequence number, and then press to save.

► Set Default Profiles

During routine daily operation often the same patient type or patient profile is analyzed. The operator has the option to select a default profile.

- Choose **Setup** and then **Profile**.
- Choose desired profile and press the circle next to **Default** to select this profile, and then **Save**.

► Touch Screen Test

To test the alignment of the touch screen perform the following:

- By touching any of the four circles, the error in pixels will be shown in the X and Y boxes. If the error in pixels is too large, the user can calibrate the touch screen under **Touch Screen Calibration** in **Advanced Setup**.
- Press **Back** to exit.

Advanced Setup Menus with Login

These are advanced menus which are password protected. To enter go to **Main Menu**, then **Service login** and enter password **5075**.

- The operator should be thoroughly familiar with the analyzer and the setup procedure before performing function.

► Regional Setup

In this setup menu the operator can choose preferences for parameter names and units, keyboard and language.

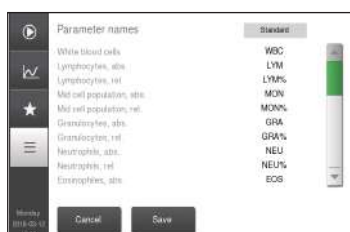


Figure 100: Parameter Name Setup

Parameter Names

- The first screen shows the currently selected parameter names and units.
- The parameter names are in settable groups.
- To view parameter group press **Name** button and then select name group by pressing the button to the right of **Parameter names**.
- A list will be displayed with group names.
- To choose specified name group press circle next to desired Group and then **Accept** to view changes, and then **Save**.

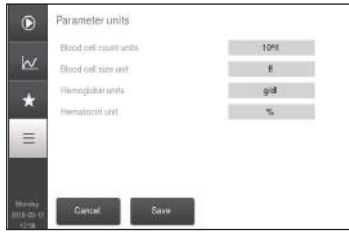


Figure 101: Parameter Unit

Parameter Units

- The first screen shows the currently selected parameter units.
- The parameter units are in four settable unit groups.
- To view the unit groups press **Unit** button.
- A list with the four unit groups and their current setting is shown.
- To view/edit a specific unit group, press button to the right of the unit group. Select circle next to the desired unit to change the setting and view the resulting changes. Press **Accept** and then **Save** to save the new settings.

► Analysis Profile Setup

Analysis profiles have been predefined in the Exigo H400 analyzer. Each analysis profile has many different formatting options, including profile name, default settings, normal ranges, analysis constants, blocking parameters, etc. To add or change analysis profile settings follow these step by step instructions below.



Figure 102: Profile Settings

Select **Accept** on each menu then press save:

- Choose **Setup** and then **Profile**.
- Choose profile to change or select **New**.
 - A keyboard will pop-up to name the new profile. Enter in new profile name and select to save.
 - Maximum number of analysis profiles are 100.
- The next screen will have a number of settings that can be changed, depending on instrument model and configuration.

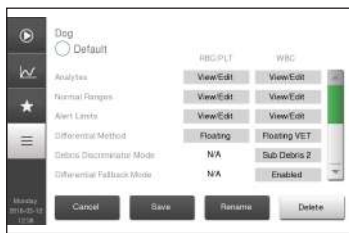


Figure 103: Profile Parameters A

Default Setup

- During routine daily operation often the same patient type or patient profile is analyzed. The operator has the option to select a default profile. Press the circle next to **Default** to select this profile.

Analyte Setup

- To show or hide certain analytes press buttons to the right of **Analytes** to view and edit. Select either **Hide** or **Show** depending on what parameters you want visible in this profile.

Rename Profile

- To rename a user created profile select **Rename**.
 - A keyboard will pop-up to rename the profile. Enter in new profile name and select to save.



Figure 104: Normal Ranges

Normal Range Setup

Indicative ranges are provided in this instrument. It is recommended to establish local reference ranges (normal ranges) for the profiles used in your laboratory. See CLSI standard EP28-A3C for guidance on how to establish these ranges.

- To change Normal Range values press buttons to the right of **Normal Ranges** to view and edit. Select **Normal Lower** or **Normal Upper** buttons to edit specified value.

Alert Limit Setup

- To change Alert Limit values press buttons to the right of **Alert Limits** to view and edit. Select **Alert Lower** or **Alert Upper** buttons to edit specified value.
- In addition to normal ranges, alert limit are optional for indication of abnormally high or low values.

Differential Method Setup

- This mode is factory set.

Debris Discriminator Mode Setup

- This mode is factory set.

Differential Fallback Mode Setup

- To disable WBC Differential Fallback mode press button to the right of **Differential Fallback Mode** and choose **Disable**.

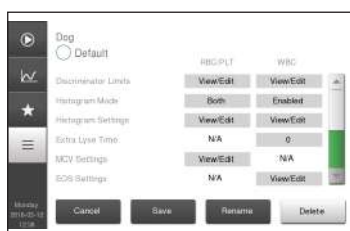


Figure 105: Profile Parameters B

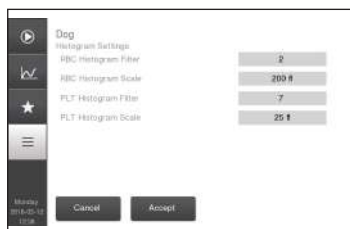


Figure 106: Histogram Settings

Histogram Mode Setup

- Distribution curves can either be turned ON or OFF for viewing on both display or printout. Press buttons to the right of **Histogram Mode** to select desired presentation.

Histogram Settings Setup

- To change the distribution curve configuration press buttons to the right of **Histogram Settings** and choose desired values.

When all desired parameters have been setup press **Save** on Profile Settings menu to save new profile.

► **Advanced Setup**

Blood Detector Setup

This function allows the operator to enable and disable the blood detector for each aspiration type.

- Setting this function to **Automatic Detection** enables the blood detector function. When enabled, aspiration stops when blood is detected by blood detector sensor.
 - Aspiration time is grayed out if automatic detection is selected.
- To change the setting to a fixed aspiration type choose button next to aspiration type and then select **Fixed Aspiration Time**.
 - The blood detector can be set from 0.1 to 19.9 seconds.
 - Press to accept the new values and then **Save**.

High Altitude Setup

This function only needs to be activated if various HF, HH, HL, or HN indicators repeatedly appear (see *section 9*), then mode may need to be changed to Moderate or Maximum compensation in higher elevations.



Figure 107: High Altitude Setup

- Select **High Altitude Setup**.
- Choose the circle next to the setting that is appropriate for your location:
 - None = No Compensation (default)
 - Moderate Compensation
 - Maximum Compensation
- Select **Save**.
- By choosing a compensation, the software incorporates some minor timing sequences for the wash cycles, no other functions are affected. Guidelines for Compensation setup are:

Altitude range (meters above sea level)	Compensation factor
-400 to 1000	None
1000 to 2500	Moderate
Over 2500	Maximum

PLT Setup

The function of the PLT offset is to set a background count for PLT. It is recommended to keep PLT offset value at 0. (This function should not be used for the purpose of forcing QC background count acceptance.)

PLT Offset Setup

- To change the default press **PLT Offset** button.
- Offset can be set from 0 to 50.
- Press to accept the new values and then **Save**.

Standby Setup

These functions allow standby to be changed to user preferences.

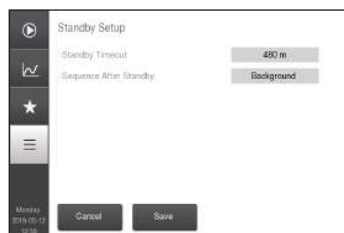


Figure 108: Standby Setup

Minutes before Standby

- To change the default press **Standby Timeout** button. It can be set from 10 to 240 minutes.
- Press to accept the new values and then **Save**.

Sequence after Standby

- When activated this function will either perform an automatic background count or the Startup sequence when the analyzer comes out of Standby.
- Choose the circle next to the setting that is appropriate:
 - None – Neither Background count nor Startup Sequence will be performed after Standby.
 - Background – Only Background count will be performed after Standby.
 - Full – Startup Sequence will be performed after Standby.
- Press **Accept** and then **Save**.

Barcode Setup

To enable the barcode reader to scan ISBT-128 barcodes change to **Enabled** and then **Save**.

Instrument ID Setup

If multiple analyzers are used in a laboratory, a specific ID can be used for ease of identification.

- To enter a new ID press **Instrument ID** button and assign specific ID.
- Press to accept the new values and then **Save**.

Touch Screen Calibration

- To calibrate the touch screen, touch the center of the two circles. The instrument will then automatically calculate new calibration factors. Save them by pressing **Calibrate**.

Mixer Setup

The default for the mixer is set to Enabled. Upon sample aspiration mixer will discontinue rotation until sample analysis is complete.

- To deactivate the mixer choose **Mixer Setup** button, then **Disabled**, and then press **Save**.

Internal Barcode Setup

An Internal barcode reader is also available on some models.

- To change the mode for the internal barcode reader, choose the circle next to the setting that is appropriate:
- Press **Accept** and then **Save**.

Sample ID2 Setup

The default for Sample ID2 is enabled. However it is possible to disable Sample ID2 in Advanced setup, Sample ID2.

Parameter Order



Figure 109: Parameter Order Setup

Change Parameter Order

1. Click tab *Parameter* and select desired parameter to change the order for.
2. Press the up/down arrow until selected parameter is in the desired position.
3. Line separators can be used to group parameters. They are called **New Line**. Their positions can be changed in the same way as for the parameters.
4. Line separators can be inserted (maximum 3) by button **Insert** and can also be removed by selecting **Remove**.
5. Press button **Accept** to store the new order.

2

Change Histogram Order

1. Click tab *Histogram* and select desired histogram to change the order for.
2. Press the up/down arrow until selected histogram is in the desired position.
3. Press button **Accept** to store the new order.

3

Factory Default

Press button **Factory Default** to restore parameter and histogram order to the factory default.

Custom Profile Order/Active Profiles



Figure 110: Activate/Deactivate profiles

Activate/Deactivate profiles

Note: you need more than 1 profile on the instrument to view this setting and default set profile is not possible to deactivate until a new default profile is selected.

1. Click button **Edit Active**. A checkbox is now visible after each profile in the profile list except for the profile that is default (*blue*).
2. To make a profile inactive, uncheck the checkbox for desired profile.
3. To make a profile visible, check the checkbox for desired profile.
4. Activating/Deactivating a profile can affect several instrument settings, except when used as a search parameter for samples.



Figure 111: Edit Profile Order

Change profile order

Note that profiles that are *inactivated* (see In-activated profiles Step 2 above), will not be visible in the *Edit Profile Order* list.

1. Click button **Edit Order**.
2. Click on the profile you want to change position of.
3. Press the up/down arrow until selected profile is in desired position.
4. Press button **Save** to store the new profile order.

Custom Quick Menu

Note: What functions are visible and the user is able to move depends on the current login level.

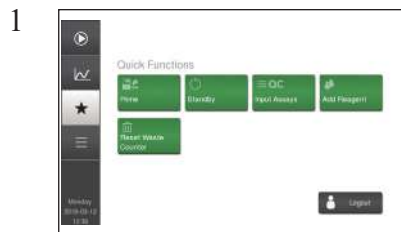


Figure 112: Quick Function Setup

Addition of a Functional Button

1. Press outlined button Add+.
2. Press button Button.
3. In the left list select from which *Main Menu* the function resides in.
4. In the right list, highlight desired function by clicking on it and pressing **Accept**.
5. Repeat steps 1-5 for each function to add to quick menu.
6. Press button **Save** to store new quick menu.



Figure 113: Add Function to Quick Function

Insert of a Functional Button

1. Click button at desired position where you want to add a new button.
2. Click button **Insert Before** or **Insert After**.
3. Add button according to Steps 3-4 above in *Addition of a Functional Button*.
4. Press button **Save** to store the new quick menu.

3

Moving of a Functional Button

1. Click button desired to move position.
2. Click button **Move Left** or **Move Right**
3. Repeat Steps 1-2 until button is in desired position (Note: it is only possible to move a button within its *Group*).
4. Press button **Save** to store new quick menu.

4

Removing of a Functional Button

1. Click button for removal.
2. Click button **Remove**.
3. Press button **Save** to store new quick menu.

5

Change function of a Functional Button

1. Click button for editing and press **Edit**.
2. Select new function according to Steps 3-5 under *Addition of a Functional Button* above.
3. Press button **Save** to store new quick menu.

6

Addition of a Group Header

Group headers are for grouping buttons in functional areas (see *System Setup/Advanced Setup* in *Main Menu Setup*)

1. Press button **Add+** then button **Group** and input desired name for the group.
2. Press button **Save**.
3. Add buttons to this group according to Steps 1-5 under *Addition of a Functional Button* above.
4. Press button **Save** to store new quick menu.

7

Editing of a Group Header Name

1. Click the group header you want to edit and press **Edit**.
2. Input the new name.
3. Press button **Save** to store new quick menu.

8

Removal of a Group Header

1. Click the group header you want to remove and press **Remove**.
2. Press button **Save** to store new quick menu.

9

Restore Factory Default

1. Press button **Factory Default**.
2. Press button **Save** to store factory default quick menu.

User Login

The instrument allows for two modes of login. Level Login (default), where each level have an unique password and allows for an increasing set of available settings and functions or User Login, where a set of personal users are created and each user is assigned a level with its associated set of available settings and functions. Below is an overview of the Login Levels authorities.

Note: The Admin can change password for all users (Admin does not need to know other users old passwords). All users can change their own respective passwords (but the old passwords are required in order to perform this function).

Login Level	Description
Basic User	<ul style="list-style-type: none"> - Analyse, view and search samples - View sample statistics - Run Prime - Manual standby - View instrument information (About) - Change own Password
User	<i>Basic User</i> as well as: <ul style="list-style-type: none"> - System Setup - Maintenance
Advanced User	<i>User</i> as well as: <ul style="list-style-type: none"> - Advanced Setup - Calibration - Deletion of Selected Samples - Change Login Type (User/Level)
Admin	<i>Advanced User</i> as well as: <ul style="list-style-type: none"> - Manage Users - Change other users Passwords

1 Change Login Type to Old Level Login System

1. Press menu button **Login**.
2. Set Login Type = Level Login
3. Press button **Save** to store login type.

2 Change Login Type to New User Login System

1. Press menu button **Login**.
2. Set Login Type = User Login, and press **Accept**.
3. Press button **Save** (an administrator user "Admin" will be automatically created).
4. Input and then verify the new password for user Admin.
5. Press keypad **OK** button (resulting in an automatic log out).

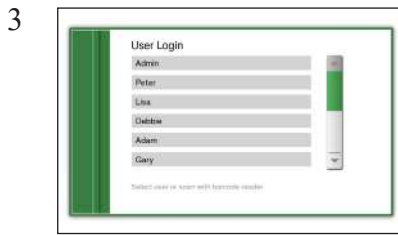


Figure 114: User Login

Log in with User Login

1. Select which user to log in from User Login list.
2. Input password and press **OK** button.



Figure 115: Add User

Add User

1. Login as Admin and go to Setup > Page 2 > Administrate Users.
2. Press button **New** and input User Name.
3. Set Authorization Level (same levels as for level login, except new Basic User which only can run/view/print/export samples and perform manual standby and prime).
4. Press **Accept**.
5. Input new password and press button **Save**.



Figure 116: Administrate Users

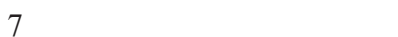
Delete User

1. Login as Admin and go to Setup > Page 2 > Administrate Users.
2. Select user to delete and press button **Delete**.
3. Press button **Yes** when asked to confirm.



Edit User

1. Login as Admin and go to Setup > Page 2 > Administrate Users.
2. Select user to edit and edit *User Name*, *Authorization Level* and *Password*.
3. Press button **Save**.



Change Password

1. Login as user for which to change password.
 - For users with login level *Basic User*: Go to Main Menu > Change Password
 - For all other login levels: Go to Setup > Page 2 > Change Password
2. Enter old password, then enter new desired password.
3. Verify the new chosen password.

Service Log

This function is used to export instrument data useful for Service.

Export service log, standard usage:

From System Info > Page 2:

1. Insert USB memory into instrument.
2. Press button **Export Service Log**.

SECTION 8. TECHNOLOGY

Measuring Principles

The measuring principles of the Exigo H400 analyzer are based on impedance and spectrophotometer principles.

Whole Blood Dilution

The RBC and WBC concentration values are determined by counting cells in whole blood dilutions of 1:40,000 for the RBC and 1:400 for the WBC and EOS.

Theoretical Principles (RBC Example)

If a sample contains 5 million red blood cells per μL , a dilution of 1:40 000 will give a final concentration of 5 million divided by 40,000 = 125 cells per μL . Each μL containing 125 cells, drawn through the aperture, will generate 125 pulses.

Measured Volumes (Example)

The measured volume drawn through the aperture is 270 μL (manufacturer calibrated). Based on the assumption made above, the system will count $270 \times 125 = 33,750$ pulses, which is equivalent to 5.0×10^6 cells/ μL in the concentrated blood.

Theoretical Principles (WBC Example)

The measurement principle for white blood cells is the same as in RBC example but with a difference in dilution ratio and cell quantity. An example of this could be as follows: 5,000 cells/ μL diluted 1:400 = 12.5 cells/ μL .

Counting Time RBC and WBC

The counting time is defined as being the time needed for the sample to fill the metering unit from the start to the stop detector.

Counting Time Limits

- The normal counting time limits for the RBC and WBC/EOS metering units are between 18–30* seconds and 8–16 seconds respectively. If the counting time is below or exceeds the above mentioned limits, the flag ST, TL or TU will be displayed.
- The Counting Time is not related to the actual result. Atmospheric pressure variations, protein built up within the orifice (aperture) and other secondary effects that might cause pressure changes will NOT affect the counted parameters RBC, PLT and WBC.

* refers to 60 μm orifice instruments.

WBC Differentials

Floating Discriminator Technology

The Exigo H400 system uses a floating discriminator technology to estimate the best separation between 3 populations of white blood cells (lymphocytes, granulocytes and mono-cell fractions).

After the analyzing process, the analyzer finds two main modes (Granulocyte Peak and Lymphocyte Peak) within the total distribution. If no Lymphocyte mode is found the analyzer estimates one from the available histogram. By extrapolating the two main populations a third population can be mathematically calculated. This third population is classified as the mono-cell area, which mainly consists of monocytes. See figure below:

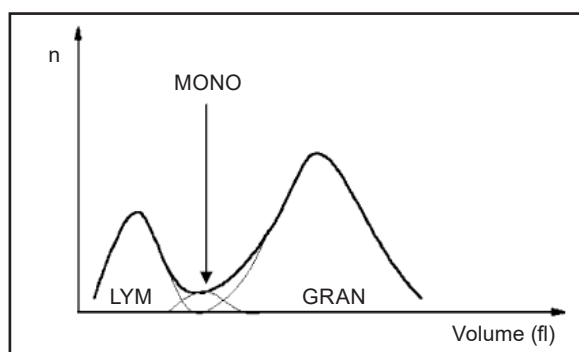


Figure 117: WBC Differential

Photometric Method – HGB Hemoglobin

The hemoglobin is determined from the same dilution as the WBC. For each sample a blank is measured as a reference, this means that any drift in reagent, cuvette-absorption, or diode is eliminated. The photometer system consists of a photodiode, a cuvette with a length of 15 mm and a filter at a wavelength of 535 nm. The HGB readings are slightly corrected for turbidity in case of extreme WBC counts. The diode is switched off if the instrument is in standby mode, giving it an extended lifetime. See figure below.

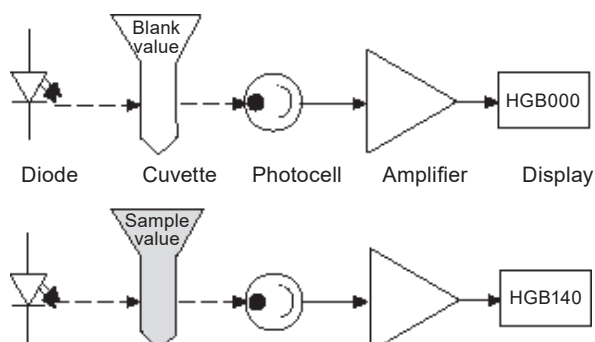


Figure 118: HGB method

Measurement of Eosinophils

4 part WBC differential impedance based analyzer

- The method is included the conventional 3 part differential analysis together with an added EOS measurement with a total analyzing time of about 3 minutes.
- After the 3 part differential analysis the instrument continues with an additional WBC dilution but instead of lyse, EOS reagent is used to achieve the final 1:400 dilution.
- After an incubation time all cells are lysed except the eosinophils.
- The EOS population is displayed as a separate size-distribution curve, see fig below.
- A settable discriminator is used to separate the EOS population from debris and to count the total number and percentage in relation to the total WBC count.

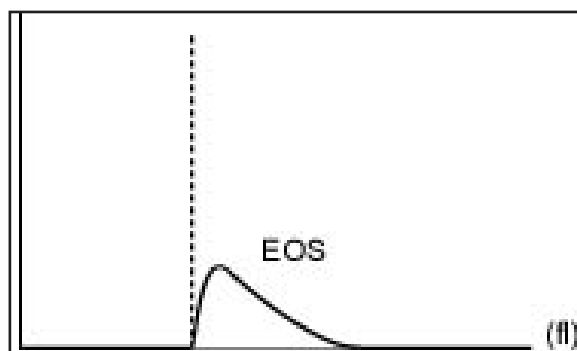


Figure 119: EOS Differential

SECTION 9. TROUBLESHOOTING AND SYSTEM MESSAGES

Troubleshooting

General Information Displays

General information displays are informative screen displays that appear after a function has been completed. Instruction is then displayed for the operator on next step or function to be performed.

Warning Displays

Warning displays appear after a function has been performed incorrectly or to inform the operator that further action is needed to complete the desired task. The warning display describes the situation and instructs the operator on next step or function to resolve the issue.

Indication Error Codes

Indications error codes are specific instrument situations that in most cases need the attention of the operator or might need service action.

- The first indication display is the most important as it describes the issue and how to solve the problem.
- In most cases, the instrument is stopped and the operator has to confirm with **OK** to continue. Once **OK** is pressed and instrument returns to display menus, user should repeat previous actions again (e.g. re-analyze sample, printing results, etc.)
- If indication error appears again or a three digit indication was displayed as the first indication message, contact local distributor or authorized service technician.

Indication Series	Description
1–19	Indication series for auxiliary errors.
20–29	Indication series for Liquid System errors.
30–39	Indication series for Communication errors between the PCBs (CAN bus).
40–59	Indication series for Internet Communication errors.
60–69	Indication series for HPC errors.
70–79	Indication series for Shear Valve problems.
100–255	Indication series for internal hardware and software problems, and messages during sub-board firmware upgrades.

Communication Issues

This section contains information regarding errors associated with printers.

Issue	Solution	Cause
The printout has unusual layout or strange characters.	<ul style="list-style-type: none"> • Verify that printer type matches the printer being used. • Verify that the correct paper format has been selected for the printer paper. 	<ul style="list-style-type: none"> • New printer was connected but not matched with analyzer setup. • Printer may need maintenance or to be reset.
Results are not printing out after sample or control analysis.	Verify that Auto Print Mode is NOT set to OFF.	Auto Print Mode was turned off and not reset.
Printer Alarm: Printer not ready!	<ul style="list-style-type: none"> • Printer Alarm message is displayed. • Printer is not ready to print, wait unit printer has finished with previous printout. • Verify that printer is connected the analyzer. • Verify that the setup of the analyzer is correct for the printer in use. 	<ul style="list-style-type: none"> • The printer is not connected to the analyzer or the printer setup is incorrect. • The printer has not completed last printout.
Printer Alarm: Printer timed out!	<ul style="list-style-type: none"> • The Printer is connected to the analyzer and on, but not activated. • Verify that printer is not in standby or off-line. • Verify that printer is set to print and not serial port only setup. 	<ul style="list-style-type: none"> • The printer has timed out. • Printer paper may need to be refilled. • Incorrect setup for information transmission.

Aspiration Issues

This section contains information regarding errors associated with aspiration and the sample probe.

Issue	Solution	Cause
No aspiration of sample is taking place.	<ul style="list-style-type: none"> • Verify that there are no leaks and tubing is connected properly and not kinked. • Perform valve check in Service Menu. • Perform clot prevention. See <i>section 10</i>. • If clot prevention cycle does not work perform clot removal procedure. See “Clot Removal” in <i>section 10</i>. 	<ul style="list-style-type: none"> • Blockage of tubing or leak causes sample to not be pulled correctly through shear valve. • Valve malfunction. • Clot in sample caused by incorrect sample handling or pathologic sample.
No cleaning of aspiration probe.	<ul style="list-style-type: none"> • Suggest cleaning upper area of sample probe. • Verify that there are no leaks and tubing is connected properly and not kinked. 	<ul style="list-style-type: none"> • Sample tube is touching the upper part of the sample probe when analyzing. • Diluent is not flowing correctly through tubing to sample probe.

System Information Messages

As samples are analyzed, the system software may produce two types of intelligent information messages. The information is designed to guide and aid the user in the practice of complete hematology. The categories of information are:

- Low & High Abnormal Results – message of abnormal patient results or out-of range control results with a ▼ or ▲ notation
- Out of Alert Limits Results – an indicator and double triangle is used if the value is out of alert limits.
- System Information – messages for checking some aspect of the analyzer system.

Description of Information Indicators

Information is indicated on the touch screen with the results and is printed on the patient report. For System Information messages, the touch screen's **i-button** becomes active when a message is present. The information is automatically included in the printed report. The user has the preference to access this information detail by either touching the **i-button** on the touch screen or reviewing the printed sample report. Further detail and background information may also be obtained by referring to this section of the user manual.

Low and High Abnormal Results

Reference ranges may be stored in the system software for each profile configuration. When a patient sample is analyzed, the system software will compare each parameter value to its corresponding reference range stored in the system software. Any value that is outside the reference range will result in display of a ▼ for Low or ▲ for High next to the value. This information is included on the printed patient report. The printed report also shows the reference range for all values.

Specific Assay Value Ranges: The Low and High abnormal results messages are also applied to results of control samples compared with lot specific assay value ranges. The barcode reader enters assay value ranges into the system memory for each lot of control material. The barcode reader is used to identify the control lot by scanning the tube each time a control is analyzed. The assay value ranges are designed to demonstrate that the system is both calibrated to a reference standard and operating to specification. Control sample results are expected to be within these ranges 99% of the time. A sporadic value slightly outside the limits may occur normally. Troubleshooting action should be taken when control values are either consistently out of range or when values are markedly out of range.

Out-of-Range Indicators

Values that are out of measurement range are indicated by MH (out of upper range) and ML (out of lower range) indicators, and the value will not be shown on the patient report. This means the count is too high or too low to measure. If it is expected that the parameter is too high, the sample can be diluted and re-analyzed, and then the dilution factor can be multiplied with the result to calculate the correct value.

Abnormalities

All samples with anomalies and/or abnormal distributions signaled by the analyzer should be analyzed manually by a blood smear. Pathological cells may vary in their stability towards lysing

of their cytoplasmic membranes compared to normal cells, which may cause aberrations in the automated analysis. This also applies to the presence of normal non-pathological cells that have been subjected to chemotherapy or other treatments.

System Information Messages

The system software monitors a number of analytical and system functions and will display information that indicates the possible attention of the operator. This information will alert the operator to check the system or sample, or institute selected troubleshooting procedures. This information is presented on the touch screen as a code next to one or more parameters. Additional detail and recommendations may be accessed by either pressing the **i-button** on the touch screen or reviewing the printed report.

Sample Pathology Messages and Flag Indicators

The sample analysis software is capable of displaying intelligent information messages related to pathology that may be present in the sample.

Triggering mechanisms

The Sample Pathology information includes a short message defining the sample abnormality followed by recommendation(s) for that sample. The information may be triggered by the following mechanisms:

- Histogram shape abnormalities detected by system software calculations.
- Selected values that exceed defined limits outside the reference range. These messages occur when selected values are moderately to markedly abnormal. Values slightly outside the reference range are typically treated as cautionary by the clinician, as described above.

► Parameter Flag Indicators

Aspiration Indicators (Sample Probe)			
Indicator	Message	Description	Action
AF	Aspiration failed	Possible reasons for AF flag include a short sample, clogging or air bubbles in sample tube. This flag is also displayed when running a background count without selecting the background analysis profile.	Check profile type is correct and then re-analyze sample.
Control and Reagent Indicators (RBC, PLT, WBC, LYM/MON/GRA/NEU/EOS)			
Indicator	Message	Description	Action
EC	Control is expired	A control blood was used past its expiry date.	Use a fresh blood control.
ER	Reagent is expired	The reagent was used past its expiry date.	Use a new lot of reagents.
NR	Not enough reagent left	The analyzer's capacity counter has gone below zero.	Open and scan in new reagent pack.

9. Troubleshooting and System Messages

Sample Pathology Messages and Flag Indicators

Distribution Indicators (RBC, PLT, WBC)			
Indicator	Message	Description	Action
DE	Small particle interference	The size distribution of the cell pulses departs from the expected one. Possible reasons might be pathological blood sample (e.g. nRBCs), PLT clumps, lipemic sample interferences, air bubbles, electrical disturbances, incomplete lysing or incorrect gain setting.	Blood sample too old or pathological sample. Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.
DS	WBC Debris interference	It was not possible to find the correct position for the WBC distribution curves.	Re-analyze sample.
HGB Indicators (HGB)			
Indicator	Message	Description	Action
HF	HGB measuring problem	The instrument detected a problem during the filling of liquid in WBC counting chamber during HGB blank.	Run a Prime Cycle , before re-analyzing the sample.
HH	HGB measuring problem	The HGB blank or sample readings reported a too high light level.	
HL	HGB measuring problem	The HGB blank or sample readings reported a light level that was too low.	
HN	HGB measuring problem	The HGB sample reading reported more light than the blank reading. This gives a negative HGB value.	Wait one minute, and then re-analyze sample.
HO	HGB measuring problem	The HGB dark (offset) reading reported a light level that was too high or too low.	Switch off the analyzer and switch it back on after 3 seconds, and then re-analyze sample.
HS	HGB measuring problem	Individual HGB readings vary too much, possibly due to noise interference.	Run a Prime Cycle , before re-analyzing the sample.
HT	Instrument temperature outside limits	The instrument temperature reading is outside the limits (10–51 °C) or the temperature sensor is nonfunctional.	Ensure instrument is within operating temperature (18–32 °C). If HT continues, contact service technician.
HW	HGB measuring problem	HGB can be slightly too high due to extremely high WBC.	Re-analyze sample. Dilute if necessary.

Note: If various HF, HH, HL or HN Indicators repeatedly appear check High Altitude Compensation, mode may need to be changed to Moderate or Maximum compensation in higher elevations.

Measuring Chamber Indicators (RBC, PLT, WBC)			
Indicator	Message	Description	Action
OR	Measurement warning	<ul style="list-style-type: none"> The cell pulses arrived faster than the analyzer could process them. Possible reasons might be air bubbles, electrical disturbances or incomplete lysing. Filtered away cell pulses might raise the OR flag, so it might not be possible to see them in the histograms or the result parameters. This is a hard limit determined by the software. 	Re-analyze sample.
SE	Measurement statistics warning	<ul style="list-style-type: none"> The rate of cell pulses per time unit varies too much. Possible reasons might be clogging, air bubbles, electrical disturbances or difficult to lyse cells. Filtered away cells might raise the SE flag, so it might not be possible to see them in the histograms or the result parameters. 	Re-analyze sample.
Mixing Beaker Indicators (RBC, PLT, WBC)			
Indicator	Message	Description	Action
TE	Liquid system problem	The analyzer detected an abnormality during the emptying of the first dilution from the mixing beaker. Reasons for flagging might be timeout, or too short of a transfer time.	Run a Prime Cycle , before re-analyzing the sample.
Out-of-Range Indicators (RBC, PLT, WBC)			
Indicator	Message	Description	Action
MH	Parameter above measurement range	A parameter value is above the measurement range for the analyzer.	Re-analyze sample. Dilute if necessary.
ML	Parameter below measurement range	A parameter value is below the measurement range for the analyzer.	Re-analyze sample.
Reagent Pipette Indicators (RBC, PLT, WBC)			
Indicator	Message	Description	Action
DF	Diluent system problem	The analyzer detected an abnormality during one of the fill cycles of the diluent pipette. Reasons for flagging might be timeout, short time or bubbles at the upper detector.	Verify analyzer is filled, run a Prime Cycle and then re-analyze sample.
DP	Diluent system problem	The analyzer detected an abnormality during one of the empty cycles of the diluent pipette. Reasons for flagging might be timeout, short time or liquid not detected at the lower detector.	Verify analyzer is filled, run a Prime Cycle and then re-analyze sample.

9. Troubleshooting and System Messages

Sample Pathology Messages and Flag Indicators

LF	Lyse system problem	The analyzer detected an abnormality during the fill cycle of the lyse pipette. Reasons for flagging might be timeout, short time or bubbles at the upper detector.	Verify analyzer is filled, run a Prime Cycle and then re-analyze sample.
LP	Lyse system problem	The analyzer detected an abnormality during the empty cycle of the lyse pipette. Reasons for flagging might be timeout, short time or liquid not detected at the lower detector.	
ST	Air bubbles	The time for the liquid meniscus to pass from the lower to the upper detector is unreasonably short.	
TB	Air bubbles	Air bubbles were detected by the start detector in the diluent column.	Run a Prime Cycle , before re-analyzing the sample.
TL	Possible orifice blockage	The liquid meniscus in the measuring tube never passed the lower detector.	
TU	Possible orifice blockage	The liquid meniscus in the measuring tube passed the lower detector but never passed the upper one.	
EF	EOS reagent pipette Fill error (EOSa)	The analyzer detected an abnormality during the fill cycle of the EOS reagent pipette. Reasons for flagging might be timeout, short time or bubbles at the upper detector.	Verify analyzer is filled, run a “Prime cycle” and then re-analyze sample.
EP	EOS reagent pipette Emptying error (EOSa)	The analyzer detected an abnormality during the empty cycle of the EOS reagent pipette. Reasons for flagging might be timeout, short time or liquid not detected at the lower detector.	

WBC Differential Abnormalities (LYM, MON, GRA/NEU, EOS)

Indicator	Message	Description	Action
BD	High interference between populations.	The calculated populations for LYM, MON, GRA overlap too much. Often in pathological samples with granulocytosis or lymphocytosis.	
NM	No WBC population found	There was no mode in the WBC distribution between the LYM-L and GRA-H settings.	Blood sample too old or pathological sample. Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.
LM	Only one WBC population found	There was only one mode in the WBC distribution between the LYM-L and GRA-H settings. Often in pathological samples with granulocytosis or lymphocytosis.	
MM			
GM			
TM	Too many WBC populations found	There were more than two modes in the WBC distribution between the LYM-L and GRA-H settings.	
LW	Low WBC Flag	If the WBC total is < 3.0 10 ⁹ /l or if the 4-part differential failed (more EOS particles are counted than WBC or GRA).	

► Sample Pathological Information Messages

WBC Differential (LYM, MON, GRA/NEU, EOS)			
Indicator/Message	Criteria	Description	Action
Pathological Message	If total WBC is > 15% above upper limit.	WBC: Leukocytosis; slide review advised	
LM Flag	If WBC Histogram Mode < 90 fl with single population present	WBC DIFF: Lymphocyte predominance; slide review advised	Blood sample too old or pathological sample. Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.
MM Flag	If WBC Histogram Mode < 190 fl with single population present	WBC DIFF: Abnormal WBC distribution; slide review advised.	
GM Flag	If GRA ≥ 90% and WBC Histogram Mode > 190 fl	WBC DIFF: Granulocyte predominance; slide review advised	
Pathological Message	If EOS% > 10% above upper limit	EOS%: Evaluate histogram & WBC morphology on slide	
RDWa			
Indicator/Message	Criteria	Description	Action
Pathological Message	If RDWa is > 10% above upper limit	RDW: Evaluate histogram & RBC morphology on slide	Blood sample too old or pathological sample. Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.
MCV			
Indicator/Message	Criteria	Description	Action
Pathological Message	If MCV is > 10% below lower limit	MCV: Evaluate histogram & RBC morphology on slide	Blood sample too old or pathological sample.
Pathological Message	If MCV is > 10% above upper limit	MCV: Evaluate histogram & RBC morphology on slide	Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.

9. Troubleshooting and System Messages

Sample Pathology Messages and Flag Indicators

HCT			
Indicator/Message	Criteria	Description	Action
Pathological Message	If HCT is > 10% below lower limit	HCT: Anemia; evaluate RBC on slide	Blood sample too old or pathological sample.
Pathological Message	If HCT is > 10% above upper limit	HCT: Evaluate patient for causes of polycythemia	Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.
MCHC			
Indicator/Message	Criteria	Description	Action
Pathological Message	If MCHC is > 10% below lower limit	MCHC: In the following order: <ul style="list-style-type: none"> Evaluate for extreme RBC regeneration Run Control 	Blood sample too old or pathological sample.
Pathological Message	If MCHC is > 10% above upper limit	MCHC: In the following order: <ul style="list-style-type: none"> Evaluate for turbidity, lipemia, and extreme hemolysis Heinz bodies – cat Evaluate for agglutination /spin crit Run Control 	Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.
PLT			
Indicator/Message	Criteria	Description	Action
Pathological Message	If PLT is > 25% below lower limit	PLT: Evaluate platelets on slide	Blood sample too old or pathological sample.
Pathological Message	If PLT is > 50% above upper limit	PLT: Evaluate histogram for extreme RBC microcytosis	Re-analyze sample, if still flagged an alternative methodology such as e.g. slide review, is advised.

Prime Cycle

The prime cycle is used to reset the analyzer after an error has been indicated or a failure in running a sample occurs.

SECTION 10. ANALYZER CARE AND MAINTENANCE

Cleaning

Daily Cleaning

The majority of the Exigo H400 system's cleaning procedures are automated to keep routine cleaning to an absolute minimum, increase the longevity of the analyzer and decreases maintenance procedures.

- Clean the sample probe using a paper tissue moistened with a 70% alcohol solution.
- Remove possible traces of salt crystals or blood at the top of the sample probe and probe rinse cup using a paper tissue moistened with the alcohol solution.
- When necessary, gently clean the display and/or outside of the analyzer with a soft cloth, slightly moistened with water and a mild soap. Dry carefully.

Automatic Cleaning

The Exigo system has been designed to clean internal components on a daily basis. The system uses the enzymatic cleaner to flush and clean all components that come into contact with blood when in standby or power-off mode. The analyzer remains filled with the cleaner until it is powered back on or taken out of standby. This automatic daily cleaning increase the longevity of the analyzer and decreases maintenance procedures.

Important: Follow your lab established biohazard barrier protection. This may include gloves, lab coat and/or eye protection.

Orifice Cleaning

Check with your local Service Contact for more information.

Monthly Cleaning

To secure the correct function of the instrument a Clot Prevention procedure taking approximately 15 minutes should be performed on a monthly basis.

10. Analyzer Care and Maintenance

Transport (Short-term and Long-term)



Figure 120: Maintenance Menu



Figure 121: Cleaning Menu

Clot Removal

Check with your local Service Contact for more information.

Annual Cleaning

Boule Cleaning Kit Procedure

To increase the life of the analyzer's internal tubing, the following cleaning procedure is strongly recommended. The Boule Cleaning Kit procedure takes approximately one hour and 15 minutes to complete.

► Cleaning Procedure

- 1 Select **Main Menu**, then **Maintenance**, and arrow over to next page to enter the Cleaning Menu.
- 2 Follow the instruction for the Boule Cleaning Kit to clean the analyzer. (Instructions for use are supplied with the Boule Cleaning Kit solutions).

The Boule Cleaning Kit contains the following items:

- Hypochlorite (2%)
- Enzymatic cleaner
- Detergent cleaner

Transport (Short-term and Long-term)

Relocation of analyzer (within the laboratory)

This section describes the procedure performed to move the analyzer over very short distances (From table to table).

► Analyzer Relocation

- 1 Before Relocation
 - If the analyzer is in **Standby** mode **do not** unplug analyzer. Use the **Power Down** button in the **Maintenance Menu** to turn the instrument off.

- Detach the reagent tray from the analyzer but **do not** detach the reagent tube assemblies or the electronic sensors. Move these components together after analyzer has been re-located.
 - Remove the waste tube from waste container or drain, but do not detach tube from analyzer.
 - Disconnect all electrical connections.
- 2 Relocation
- Make sure that the analyzer is lifted from beneath to avoid unnecessary stress on the front cover.
- 3 After Relocation
- Place the waste tube in waste container or drain.
 - Reconnect the electrical connections.
 - Power on analyzer.
 - Perform Prime.
 - Verify Background.
 - It is recommended that the performance of the Exigo H400 system is checked with certified blood controls authorized by Boule.
-

Short-Term Shutdown (< 12h)

This section describes the procedure performed before transporting the analyzer over short distances outside the usual facility. This procedure only describes the preparations performed before transporting the analyzer for less than 12 hours.

► Short-Term Shutdown

- 1 Select **Maintenance Menu**, and then press **Power Down** button.
 - 2 If system is filled, a pop-up dialog will ask the user to empty the system by removing the reagent tube assemblies from the reagent containers and then pressing the **Empty** button. (System will not perform empty cycle if reagent tube assemblies are not removed from the containers.)
 - 3 Press the **Power Down** button and wait for the screen to go blank.
 - 4 Switch off power and then unplug analyzer.
 - 5 After analyzer is powered off, detach reagent tube assemblies waste tube, electronic sensors and all electrical connections. Package all components carefully for transport.
 - 6 Transport Conditions
 - The analyzer should be transported in temperature conditions between 5 to 40 °C.
 - Humidity should be less than 80%.
-

Repackaging, Long-Term Transport and Storage (> 12h)

This section describes the procedure when transporting or shutting down the analyzer for a longer period of time (> 12 hours).

- It is very important to follow the below instructions for preparing the analyzer for long term transport or repackaging, to avoid erroneous results upon re-installation.

- The main difference between Relocation/Short-Term Shutdown and Long-Term Shutdown is the importance of cleaning the instrument with the Boule Cleaning Kit and distilled water, prior to repackaging to avoid contaminates.

► **Repackaging, Long-Term Transport and Storage**

- 1 Select **Main Menu**, then **Maintenance**, and arrow over to next page to enter the Cleaning Menu.
- 2 Follow the instructions for the Boule Cleaning Kit (Instruction is supplied with the Boule Cleaning Kit solutions).
- 3 After completing the cleaning of the analyzer, insert the reagent tube assemblies into distilled water. Select **Clean Fill** from **Cleaning Menu**.
- 4 When the analyzer has been filled with distilled water, select **Clean Empty** from **Cleaning Menu**.
- 5 When the system is emptied, enter **Maintenance Menu** and press the **Power Down** button. After the power down is completed turn the power off and disconnect the main supply cable and all other connections such as reagent tube assemblies and waste tube.
- 6 Make sure that the analyzer is lifted from beneath to avoid unnecessary stress on the cover.
- 7 If transporting instrument, pack securely using the original shipping container.
 - If original packaging is not available, cushion and surround analyzer as best as possible and place in double corrugated cardboard shipping box.
 - Mark the container with DELICATE ANALYZER, FRAGILE and THIS SIDE UP.
- 8 Follow Guidelines for transport.

Note: If system was not emptied according to guidelines before storage, salt deposition might build up in the liquid system causing system instabilities. If this occurs try to recover system by running two primes, three backgrounds and then verify with three control analyses. If not within specification, contact service.

Guidelines for transport

The analyzer, in its export package, should fulfill the following transport/storage conditions:

- Does not exceed $-40\text{ }^{\circ}\text{C}$ for ≥ 24 hours.
- Does not exceed a Dry heat of $+70\text{ }^{\circ}\text{C}$ for ≥ 24 hours.
- Does not exceed a dramatic change of temperature between $-40\text{ }^{\circ}\text{C}$ and $+30\text{ }^{\circ}\text{C}$.
- Does not exceed a Damp heat steady state of 90% RH and $+40\text{ }^{\circ}\text{C}$ during 48 hours.
- Does not exceed a Damp heat cyclic of 90–100% RH and $+25^{\circ}/+40\text{ }^{\circ}\text{C}$ 12+12 hours.

Return Procedure

When maintenance or service is required, contact a Boule authorized service technician or local distributor to determine if an analyzer should be returned and the details necessary for the packaging and shipment of the analyzer.

Maintenance/Service

When service or maintenance is required for the analyzer contact an authorized service technician or local distributor. The maintenance should be performed at the following intervals by local distributor or authorized service technician:

- 1 year or 20,000 samples
- Refer to local distributor for specific warranty requirements.

Disposal Information

Customers are advised to be knowledgeable of applicable local, state and federal requirements, and the content of effluent streams, before disposing of waste in public sewer systems or recycling decontaminated equipment.

Disposal Material

- Used reagents
- Reagents mixed with potentially biohazardous material
- Instrument and instrument components
- Controls and calibration material
- Li-Ion battery

Manufacturer Guidelines for Waste Products

- Place the instrument close to a waste container or drain suitable for disposal of used reagents.
- Check that the drainage is suitable for disposal of chemical and biological waste.
- Check that the waste tube is securely fastened in the drain.

Always follow local guidelines for open drain

Decontamination and Disposal

The European Directive 2012/19/EU on Waste Electric and Electronic Equipment (WEEE) aims to minimize the impact on the environment by prevention of waste. The Exigo H400 hematology analyzer has been labeled with the WEEE symbol, and there is a procedure to allow waste collection and recycling of the equipment at the end of its life cycle.

- The instructions for decontamination and disposal, including reagents, can be found on the Exigo home page www.exigo-vet.com under Support, Downloads, SDS (MSDS), Waste Electric and Electronic (WEEE).
- If there are any question on how to follow this procedure, contact your local distributor for more information.
- The analyzer should be considered as infected and the end user must follow a decontamination procedure before it is safe to hand over to a recycler.

APPENDIX

Appendix A: Parameter Definitions

Parameters presented in alphabetical order. All measured parameters except HGB are based on the principle of impedance. HGB measurements are based on photometry. The expression of very low values of some parameters has been limited due to low statistical significance. The limits are given as information.

HCT (Hematocrit)

The HCT is defined as being the packed volume of red cells in whole blood and is measured through integration of total red blood cell count and the mean cell volume of the red blood cells. RBC counts lower than around 0.20 do not generate an HCT.

HGB (Hemoglobin Concentration)

The hemoglobin is determined using a non-cyanide analytical method from a dilution of whole blood.

MCH (Mean Cell Hemoglobin)

The MCH is a calculated value and is defined as HGB/RBC giving the mean HGB concentration in the red cells.

MCHC (Mean Cell Hemoglobin Concentration)

The MCHC is a calculated value and is defined as HGB/HCT .

MCV (Mean Cell Volume)

The MCV parameter is derived from the RBC size distribution curve of diluted blood. RBC counts lower than around 0.20 do not generate an MCV value.

MPV (Mean Platelet Volume)

The mean cell volume of the platelets is determined from the PLT size distribution curve of diluted blood. PLT counts lower than around 30 do not generate an MPV.

PLT (Platelets)

The number of cells for determining PLT values are counted from a dilution of whole blood. PLT and MPV are however blocked for Goat and New World Camel profiles.

RBC (Red Blood Cell)

The number of cells for determining RBC values are counted from a dilution of whole blood.

RDW (Red Cell Distribution Width)

The RDW parameters, both relative (RDW%) and absolute (RDWa) are calculated from the RBC size distribution curve and are only presented if the MCV value is displayed.

WBC (White Blood Cell)

The number of cells for determining WBC values are counted from a dilution of whole blood.

WBC Differential: Granulocytes/Neutrophils, Lymphocytes, Monocytes, Eosinophils

After the analyzing process, the instrument finds two main modes (Granulocyte Peak and Lymphocyte Peak) within the total size distribution. By extrapolating the two main population peaks value a third population can be mathematically calculated. This third population is classified as MON cell area, which mainly consists of monocytes.

For the 4-diff profiles a fourth EOS population is detected accounting for Eosinophils that in the 3-diff profiles are included in the granulocyte population.

Appendix B: Third-Party Software

This product uses some software which are distributed under the GPL and/or the LGPL licences.

Accordingly, Boule Medical AB makes the source code (including changes made by Boule Medical AB) for the following GPL and/or LGPL licensed software available: U-boot, Linux Kernel, Busybox, Glibc, Glib, GTK. Contact info@boule.se using the Subject line “BM850 GPL source code request” for information about access to the source codes. Please refer to <http://en.wikipedia.org/wiki/Gpl>, <http://www.gnu.org/licenses/old-licenses/gpl-2.0.html> and <http://www.gnu.org/licenses/old-licenses/lgpl-2.1.html> for further info.

“This software is based in part on the work of the Independent JPEG Group.”

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